# 25LIVE





# **Table of Contents**

Overview and Access	3
Accessing 25Live	4
Creating Event, Location, and Resource Searches	8
Starring Events, Locations, Resources, & Organizations	26
Accessing & Using the 25Live Testing Environment	30
Requesting Locations for Your Event	35
Event Types in 25Live	36
Adding Events to Campus Calendars	38
Adding a Calendar Event Checklist	39
Adding an Event to a Campus Calendar	48
Publishing an Event to a Campus Calendar	57
Canceling or Deleting an Event on a Campus Calendar	60
25Live Express & Pro	72
Accessing 25Live (Express and Pro Version)	73
25Live Express: Adding a Calendar Event	81
25Live Express: Publishing an Event on a Campus Calendar	93
25Live Express: Canceling an Event on a Campus Calendar	98
25Live Express: Searching for Events, Locations, Resources, and Organizations	108
25Live Express and Pro: Starring Events, Locations, Resources, & Organizations	118
25Live Express and Pro: Accessing & Using the 25Live Testing Environment	122
25Live Pro: Adding an Event to a Campus Calendar	127
25Live Pro: Publishing an Event to a Campus Calendar	138
25Live Pro: Canceling or Deleting an Event on a Campus Calendar	142
25Live Pro: Searching for Events, Locations, Resources, and Organizations	153



# **Overview and Access**

# **Accessing 25Live**

This article covers how campus faculty, staff, and students can access 25Live, the campus calendar and room scheduling application.

#### Who has access to 25Live?

All campus students, faculty, and staff have view-only access to the 25Live public calendars and can access 25Live to view them.

To get access to advanced features such as adding events to a campus calendar, please email <a href="mailto:25Live@fullerton.edu">25Live@fullerton.edu</a>.

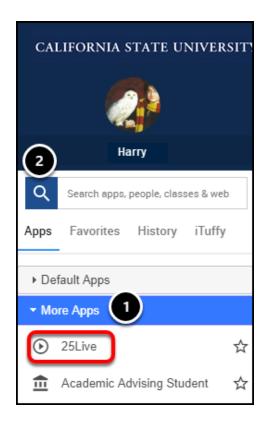


Mozilla Firefox and Google Chrome are the recommended browsers for 25Live.

## 1. Log in to the campus portal.

View instructions on how to log in to the campus portal.

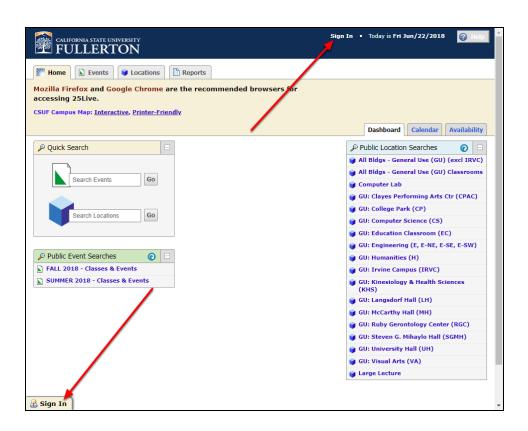
# 2. Click on the 25Live link in the portal.



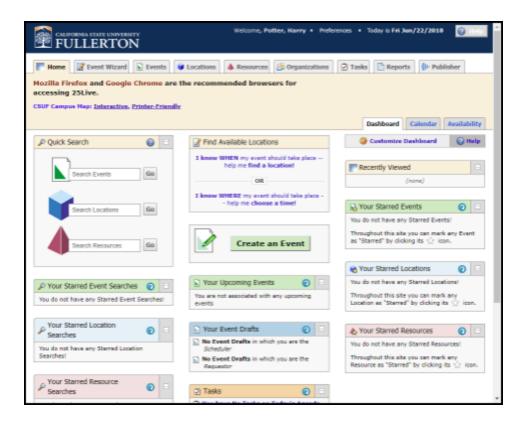
- 1. Click on More Apps in the left menu in the portal to find the 25Live link.
- 2. Or you can enter "25Live" into the portal app search.



# 3. Click Sign In either at the top right or bottom left of the screen



# 4. You're signed in!



# **Need More Help?**

Please contact the IT Help Desk at <a href="https://helpdesk@fullerton.edu">helpdesk@fullerton.edu</a> or 657-278-7777 for additional assistance with 25Live.

# Creating Event, Location, and Resource Searches

This article covers how users can create searches in 25Live for events, locations, and resources. All end users can create and use searches, however users who create reserve locations or add events to campus calendars will find these the most useful.

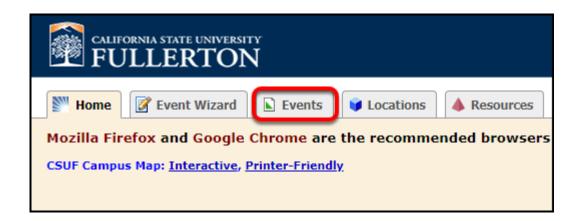
### 1. Log in to 25Live.

View instructions on accessing 25Live.

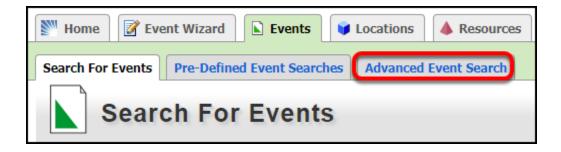
#### Create an Event Search

Event searches allow you to easily access all of the events on calendars that you frequently view (or add events to). You can also create searches for other criteria such as all events at a location, all events with specific text, or all events during a specific date range.

#### 1. Click on the Events tab.

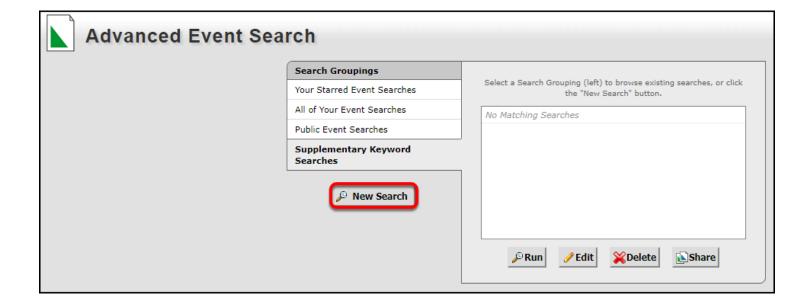


#### 2. Click on Advanced Event Search.



You can use the Search for Events for basic searches, but the Advanced Event Search will allow for more complex searches.

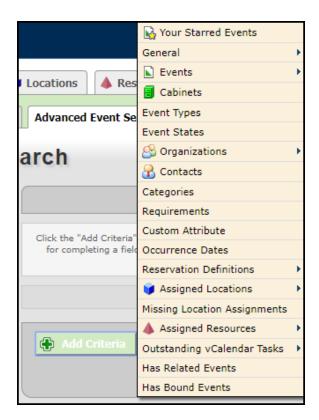
#### 3. Click New Search.



#### 4. Click Add Criteria.



5. There are numerous criterion that you can choose from to create your search. You can enter one or more criterion to create your custom search.



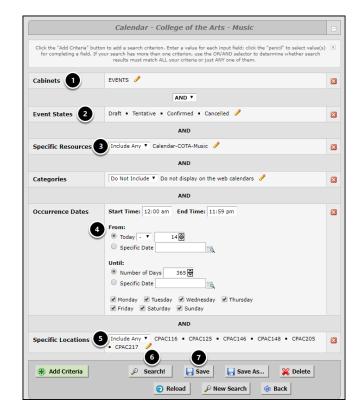
6. Below is a sample of a search for all events on the College of the



# Arts - Music public calendar that are located in the CPAC building. Click Search to run the search once you have entered your criteria.



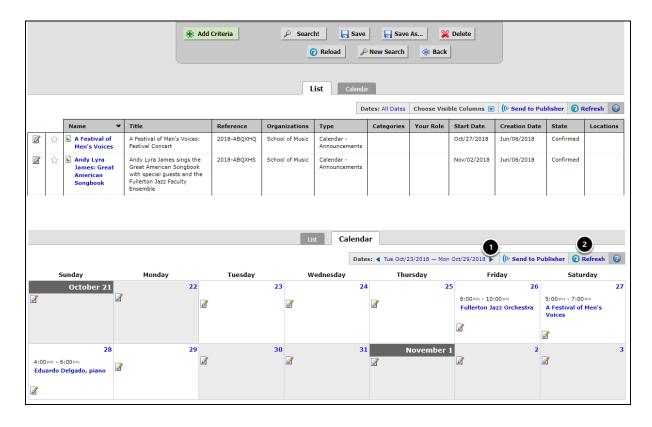
Searching before saving the search allows you to check that you are seeing all of the events that you want to see so you can adjust your settings before saving if necessary.



- 1. There are two main cabinets in 25Live: Academics and Events. Academics contains academic courses; Events contain all non-academic events.
- 2. Event States allows you to choose which events you want to see. Users who are coordinating with others may want to include Draft, Tentative, and Confirmed event states to avoid duplicating an event that has already been added.
- 3. Specific Resources allows you to choose from the available campus calendars. Typically you will find the calendars under Categories > Calendars.
- 4. It is recommended that you enter occurrence dates to narrow down your search; you can enter specific dates or a range of dates. If you choose to view all events, it may result in the search taking a long time to complete.

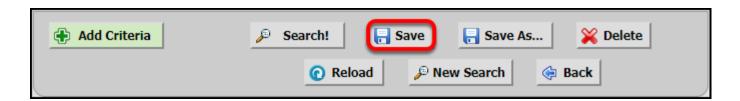
- 5. Click **Search!** to run this search now. (You will still be able to save the search after running it.)
- 6. Specific Locations allows you to search for events in specific locations.
- 7. Click **Save** to save this search.

# 7. After clicking Search! you will see the results appear in the List and Calendar tabs at the bottom of the screen.

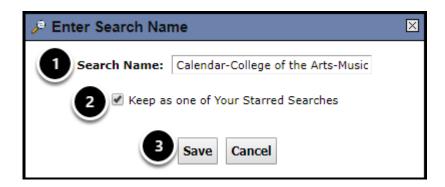


- 1. When viewing the Calendar tab, you may need to use the arrows to adjust the dates that are showing to a date when there are events that match your search criteria.
- 2. You may also need to click the Refresh button to update the calendar view to show the events.

### 8. Click Save to save your search.



### 9. Enter a name for your search and click Save.



- 1. Enter a name for your saved search.
- 2. Indicate if you want to add this search to your starred searches; this will make it accessible from various locations including your 25Live homepage.
- 3. Click Save.

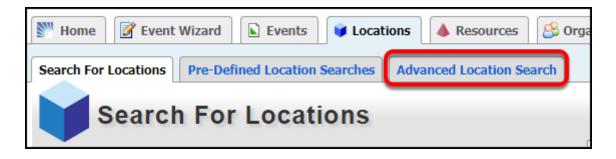
#### Create a Location Search

Location searches allow you to easily access all of the locations that you frequently use. You can also view availability for the locations from a location search.

#### 1. Click on the Locations tab.

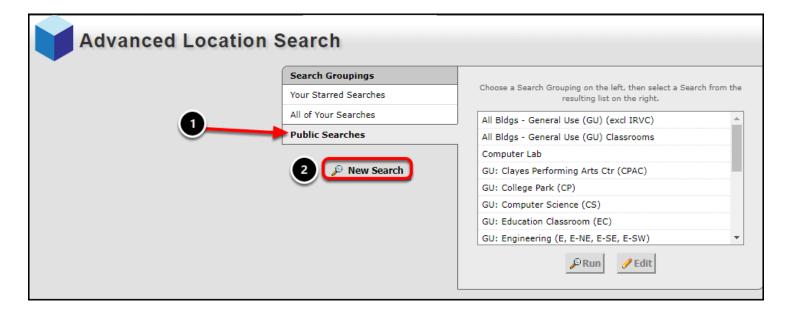


#### 2. Click Advanced Location Search.



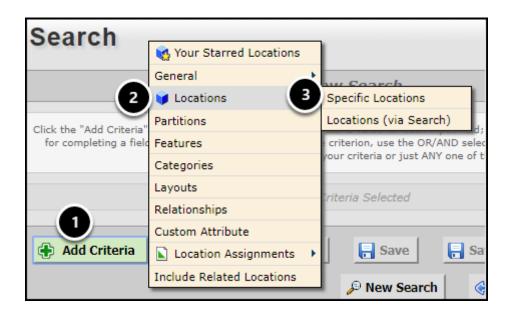
You can use the Search for Locations for basic searches, but the Advanced Location Search will allow for more complex searches.

#### 3. Click New Search.



- 1. Be sure to check the Public Searches to make sure that the search you want doesn't already exist (e.g., "GU: College Park (CP)" will show all general use classrooms in College Park).
- 2. Click **New Search** to create a new search.

### 4. Click Add Criteria. Then select Locations > Specific Locations.

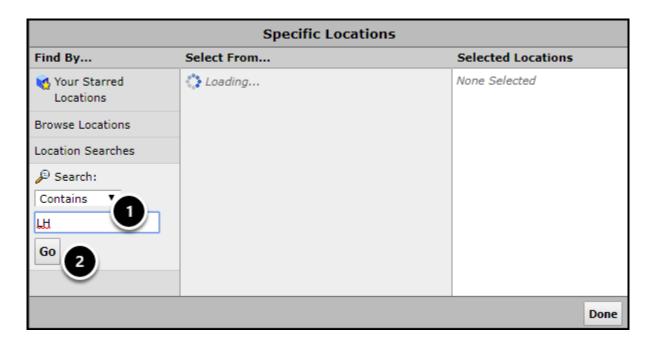


- 1. Click Add Criteria.
- 2. Select Locations.
- 3. Then select **Specific Locations**.

### 5. Click on the pencil icon to choose the locations.

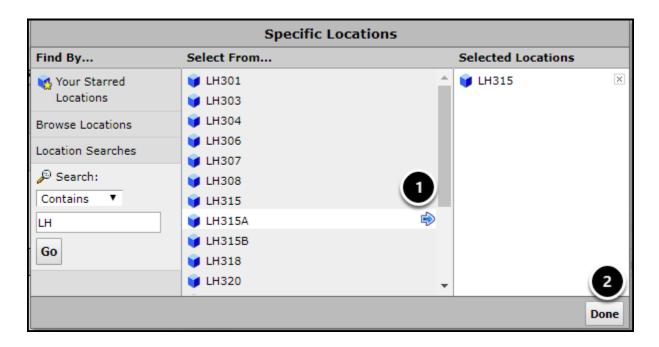


# 6. You may want to enter the building or room in the search box on the left, and then click Go.



- 1. Enter the building (e.g., LH) or room (e.g., LH315) in the search box.
- 2. Click Go.

# 7. Click on the location(s) that you want to add to your search to move them into the Selected Locations column. Then click Done.



- 1. Click on each location that you want to add as to your search to move them into the Selected Location column.
- 2. Then click **Done**.

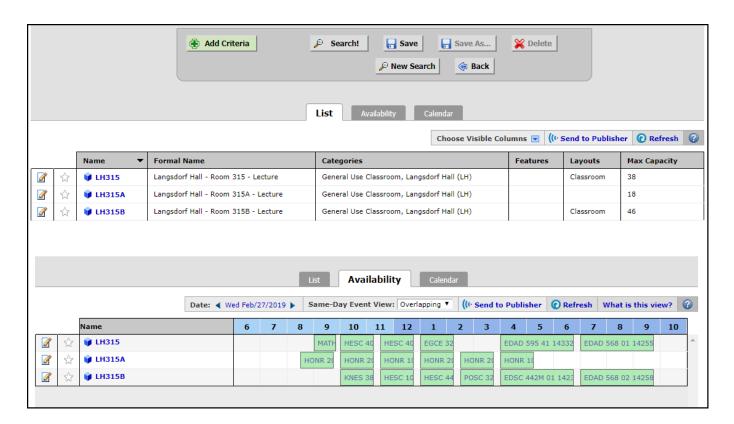
### 8. Click Search to search for all locations that match your criteria.

Searching before saving the search allows you to check that you are seeing all of the locations that you want to see so you can adjust your settings before saving if necessary.





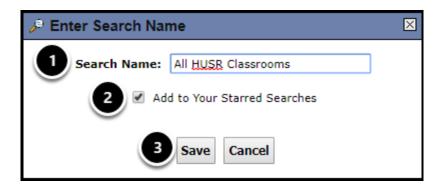
9. All of the locations that you selected appear. You can click on a location to view more information about it or click on the Availability tab to view availability information for all of the locations for a specific date.



#### 10. Click Save to save your location search.



#### 11. Enter a name for your search and then click Save.



- 1. Enter a name for your saved search.
- 2. Indicate if you want to add this search to your starred searches; this will make it accessible from various locations including your 25Live homepage.
- 3. Click Save.

### Create a Resource Search

Resource searches allow you to easily access all of the calendars that you frequently view (or add events to).

#### 1. Click on the Resources tab.

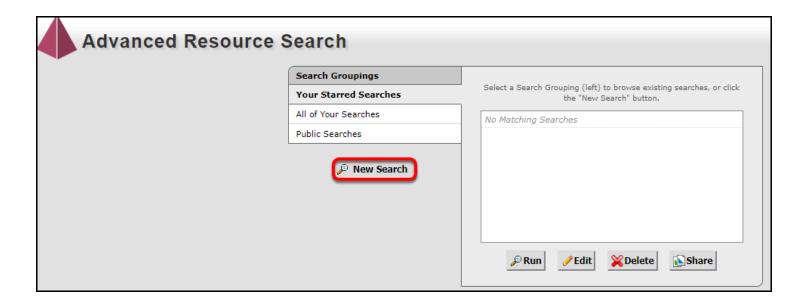


#### 2. Click Advanced Resource Search.

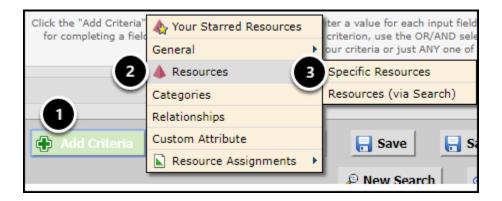


You can use the Search for Resources for basic searches, but the Advanced Resource Search will allow for more complex searches.

#### 3. Click New Search.



### 4. Click Add Criteria. Then select Resources > Specific Resources.

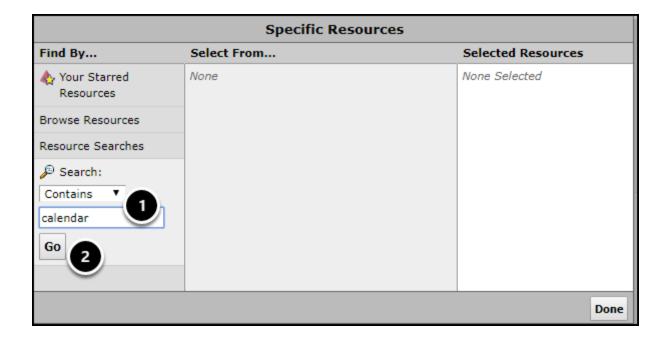


- 1. Click Add Criteria.
- 2. Select Resources.
- 3. Then select **Specific Resources**.

5. Click on the pencil icon to choose the resources.

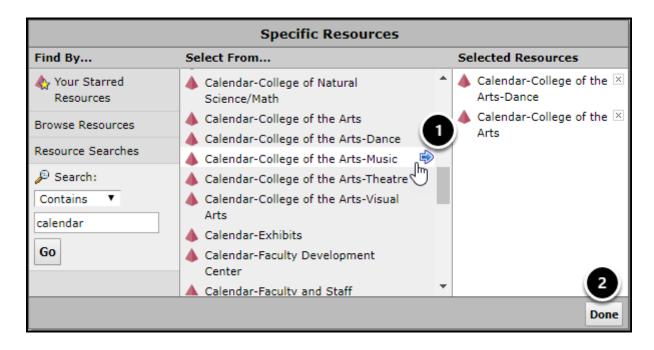


6. To find all of the calendars, you may want to enter "calendar" as the search criteria on the left and then click Go.



- 1. Enter "**calendar**" as the search criteria to find all resources that contain the word calendar.
- 2. Click Go.

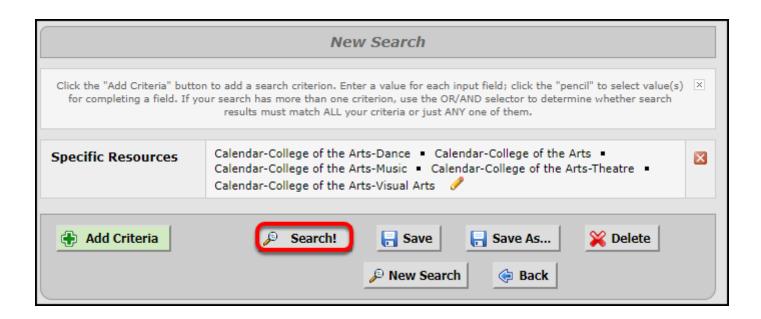
# 7. Click on the calendar(s) that you want to add as a resource to move them into the Selected Resources column. Then click Done.



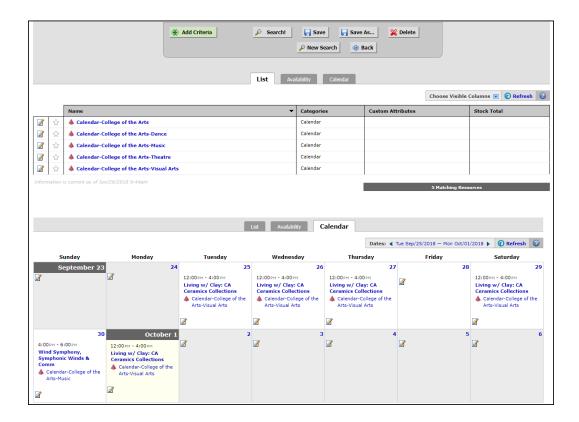
- 1. Click on each calendar that you want to add as a resource to move them into the Selected Resources column.
- 2. Then click **Done**.

### 8. Click Search to search for all resources that match your criteria.

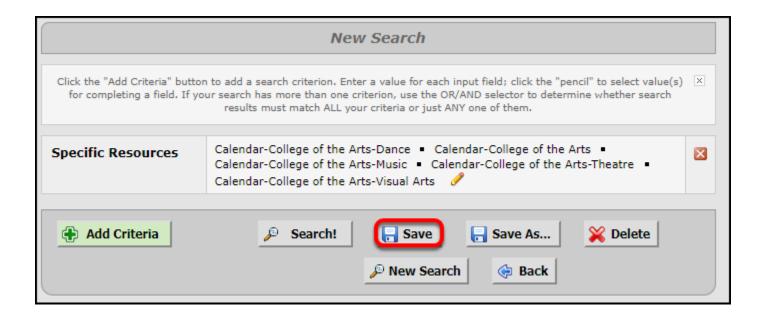
Searching before saving the search allows you to check that you are seeing all of the calendars that you want to see so you can adjust your settings before saving if necessary.



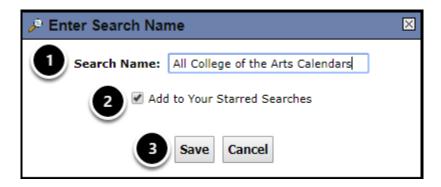
9. All of the calendars that you selected as a resource appear. You can click on a calendar to view more information about it or click on the Calendar tab to view all events on the selected calendar(s).



### 10. Click Save to save your resource search.



#### 11. Enter a name for your search and then click Save.



- 1. Enter a name for your saved search.
- 2. Indicate if you want to add this search to your starred searches; this will make it accessible from various locations including your 25Live homepage.
- 3. Click Save.

### Need More Help?

Please contact the IT Help Desk at <a href="https://helpdesk@fullerton.edu">helpdesk@fullerton.edu</a> or 657-278-7777 for additional assistance with 25Live.

# Starring Events, Locations, Resources, & Organizations

This article covers how users can add events, locations, resources, and organizations in 25Live as favorites by starring them. This will add the item to your dashboard as well as move the resource to the top of any drop-down menu in 25Live that uses that item.

Q

To learn about starring searches, <u>view the article on creating event and</u> resource searches.

### 1. Log in to 25Live.

View instructions on how to access 25Live.

# 2. Click on a tab such as Events, Locations, Resources, or Organizations.



# 3. Enter search criteria in the search by keyword field and click Go.

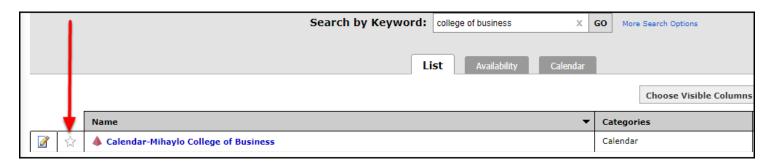




Basic searches should be sufficient to find the event, location, resource, or organization that you are looking for but you can also <u>view the article on creating event and resource searches</u> to learn about advanced searches.

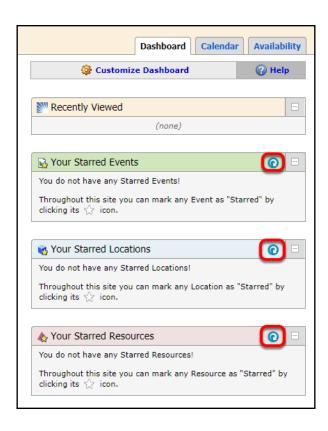
- 1. Enter search criteria in the Search by Keyword field.
- 2. Click Go.

# 4. Click the star next to the event, location, resource, or organization that you want to add to your favorites.

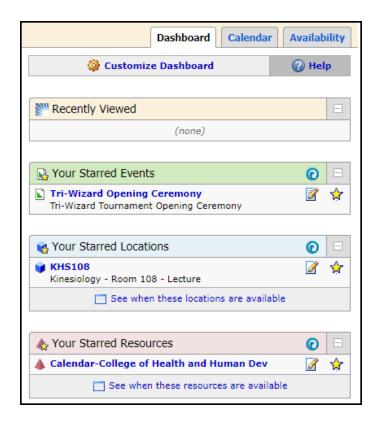




# 5. If you do not see the starred item on your dashboard, you can click on the Refresh icon.



# 6. Now the item shows in your starred events/locations/resources.



To remove a starred item, simply click on the star icon next to the item.

# **Need More Help?**

Please contact the IT Help Desk at <a href="https://helpdesk@fullerton.edu">helpdesk@fullerton.edu</a> or 657-278-7777 for additional assistance with 25Live.

# **Accessing & Using the 25Live Testing Environment**

This article covers how authorized users can access and use the 25Live testing environment to practice creating and publishing events without those events showing up on the live calendar.



A You must have access to add events to a campus calendar in 25Live in order to access the testing environment. More information about access is available on the 25Live webpage.

# **Accessing the Testing Environment**

1. Open your web browser to the 25Live testing environment.

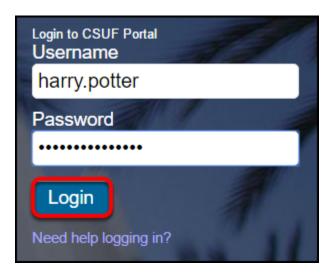


Open your web browser to the 25Live testing environment webpage.

2. Click Sign In at the top right of the page.



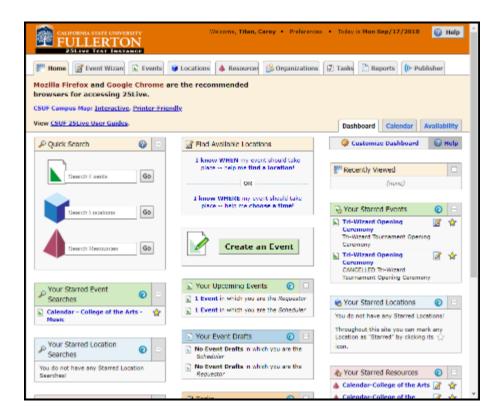
# 3. If prompted, enter your campus username and password. Then click Login.



# 4. You're now in the 25Live testing environment!

The 25Live testing environment has a bright orange banner at the top and is labeled as the 25Live test instance. This is an easy way to tell which environment you are in.



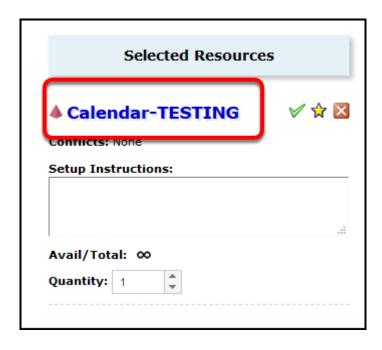


## **Using the 25Live Testing Environment**

This section contains information users need in order to use the 25Live testing environment and to preview the way a published event will appear.

For more information on creating and publishing events, <u>view the Adding Events to Campus Calendars section</u>.

### Select the Calendar-TESTING as a resource to an event in order to view a published version of the event.



When creating an event in the testing environment, you must select the Calendar-TESTING as a resource for your event if you want to view a published version of your event.

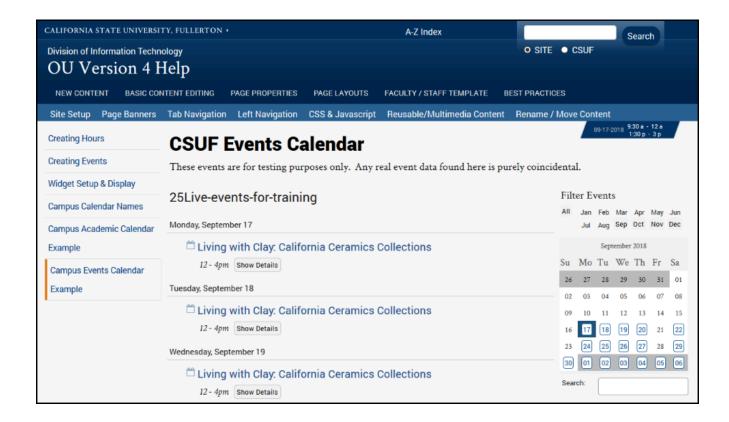
You can also add your department's calendar as a resource, but you won't be able to preview what the event will look like when published unless you add the Calendar-TFSTING resource.

### After publishing the event, open your browser to the Campus **Events Calendar Example webpage.**



• Only the Calendar-TESTING calendar resource is published to this page. If you did not add Calendar-TESTING as a resource to your event, it will not show up here.





Remember that an event may take 15-20 minutes to be published.

After publishing your event in the 25Live testing environment, you can view your event on the 25Live Calendar Test Events webpage.

### **Need More Help?**

If you are experiencing issues with the 25Live testing environment or need access to the environment, please email <a href="mailto:25Live@fullerton.edu">25Live@fullerton.edu</a>.



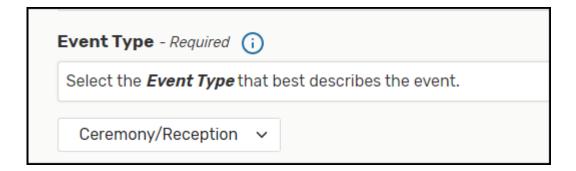
# Requesting Locations for Your Event

# **Event Types in 25Live**

This article contains a list of all of the event types used by CSUF in 25Live for room reservations.



For calendar events, the **Calendar - Announcements** event type is always used.



# **Event Type Table**

Event Type	Examples
Advising Session	Advising—academic, student services, career, etc.
Campus Visit	Visits from community & external stakeholders—high school, community college, foreign delegates, accreditors, etc.
Ceremony / Reception	Commencement, awards, banquets, celebrations, etc.
Club / Student Organization Meeting	Meetings hosted by student organizations.
Competition / Performance	Academic, athletic, music, and



Event Type	Examples
	otherwise performance-related events, rehearsals, and practices.
Conference / Retreat	Conferences, forums, seminars, symposiums, retreats.
Exam / Review Session	Midterms, placement exams, thesis defenses, study sessions, testing, events during Final Exam Week.
Film / Movie	Film or movie screenings.
Hold	Holds the room for potential classes to be offered; 3 day time limit.
Learning Program	Academic assistance programs or instructional activity hosted by affiliate organizations that generally have reoccuring sessions throughout the semester. e.g. Irvine Valley College classes held at Irvine Center, Supplemental Instruction, MISS, GEAR UP
Meeting	Default category.
Orientation / Info Session	Orientations, information sessions.
Presentation / Guest Speaker	Presentations by students, faculty, guest speakers, etc.
Workshop / Training	Workshops, training sessions.

#### **Need More Help?**

Please contact the IT Help Desk at <a href="https://helpdesk@fullerton.edu">helpdesk@fullerton.edu</a> or 657-278-7777 for additional assistance with 25Live.



# Adding Events to Campus Calendars

#### **Adding a Calendar Event Checklist**

This article contains a checklist for users to follow to add a calendar event.

☐ 1. Log in to 25Live and go to the Event Wizard.

#### 1.1. Log in to 25Live.

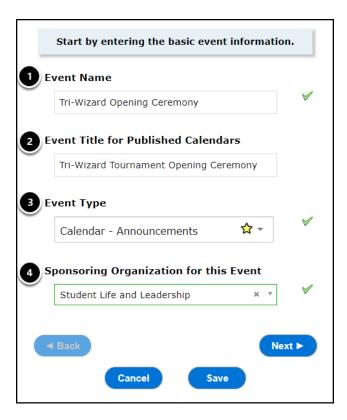
<u>View instructions on accessing 25Live for more detail.</u>

1.2. Click on the Event Wizard tab.



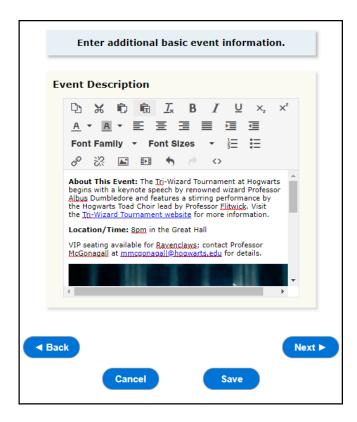
- 2. Enter the information on each tab of the Event Wizard and save the event either as Draft or Confirmed.
  - View Adding an Event to a Campus Calendar for more detailed information.

#### 2.1. Enter the basic event information. Then click Next.



- 1. **Event Name** = 40 characters
- 2. **Event Title for Published Calendars** = 120 characters
- 3. **Event Type** = Calendar Announcements
- 4. **Sponsoring Organization for this Event** = department, club, or campus organization who is putting on the event

#### 2.2. Enter the Event Description. Then click Next.



- Remember that for accessibility:
  - URLs should be hyperlinked as text rather than written out (e.g., <u>CSUF</u> website rather than <u>www.fullerton.edu</u>.)
  - Alt text is also required for your images (80 characters max) (e.g., CSUF Logo)

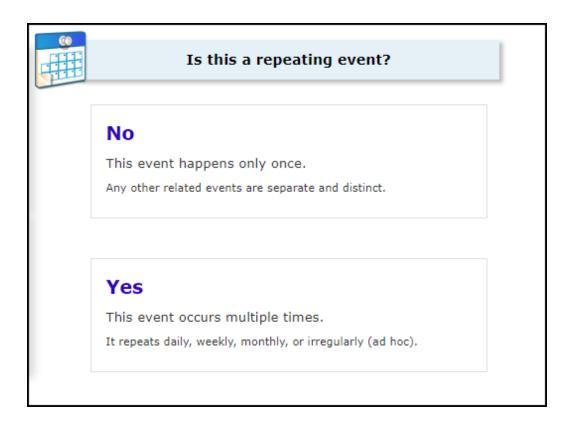
Need more help with accessibility? View 508 Tips for Content Editors.



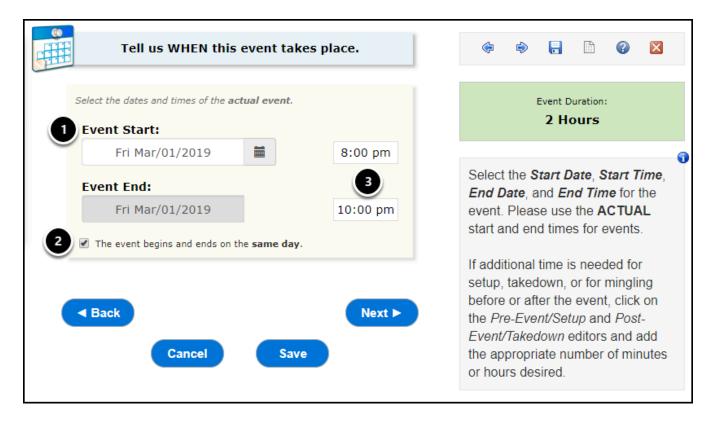
Images should not be more than 600-1000px wide and 800px tall for them to display correctly on the campus calendar.

#### 2.3. Choose if this is a repeating event or not.

A non-repeating event is one that happens on a single day during a single timeframe (e.g., Monday June 17th from 9 am - 2 pm). All other events should be entered as repeating.



#### 2.4. Enter the event date and time details. Then click Next.

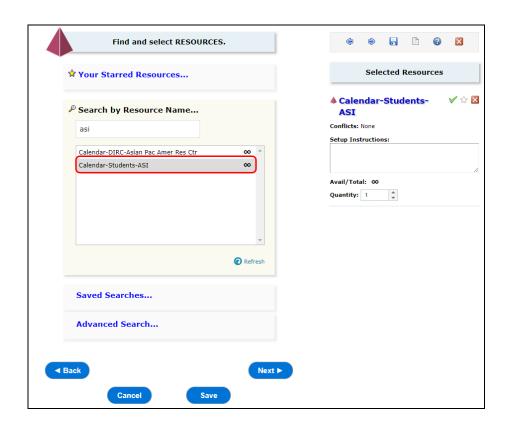


- 1. **Event Start and Event End**: the date of the event or, for repeating events, this will be the first occurrence of the event.
- 2. **The event begins and ends on the same day**: check this box if the event is on ONE day.
- 3. **Time**: enter start and end time of the event.

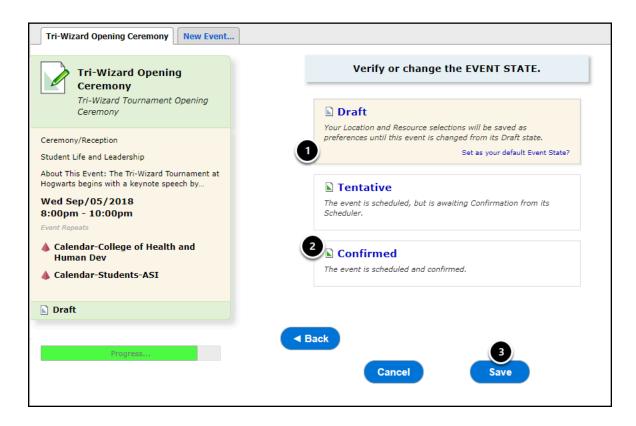
### 2.5. Select the resource (calendar) where you want to add this event. Then click Next.

To avoid your event showing up multiple times on the campus calendar, do NOT choose more than one resource (calendar) for your event. If you need an event to show up on multiple calendars, please contact <a href="mailto:25Live@fullerton.edu">25Live@fullerton.edu</a> to ensure the calendars are set up to avoid the event showing up twice.





### 2.6. Review the details of your event. Select either Draft or Confirmed as the Event State. Then click Save.



- 1. **Draft**: choose Draft as the Event State if you are not ready to publish the event on the calendar.
- 2. **Confirmed**: Choose Confirmed as the Event State if you are ready to publish the event on the calendar.

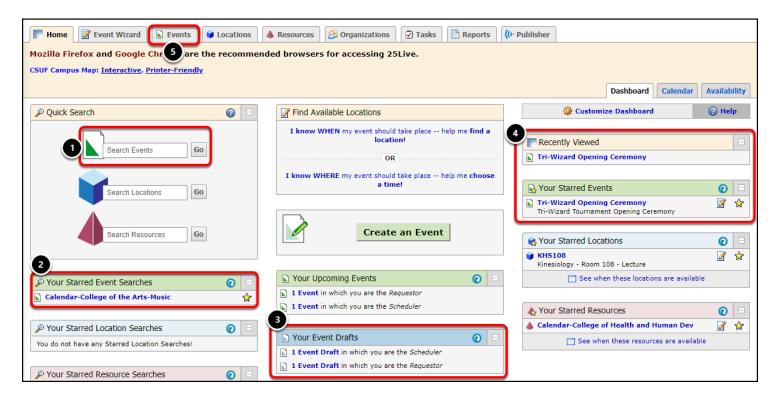
## 2.7. If you saved your event as Confirmed, the event will show up on the calendar within 15-20 minutes. You're done!

3. If you saved your event as Draft, change the event state to Confirmed in order to publish it to your calendar.

View Publishing an Event to a Campus Calendar for more detailed information.

# 3.1. Log in to 25Live and locate the event that you want to publish and click on it to open it.

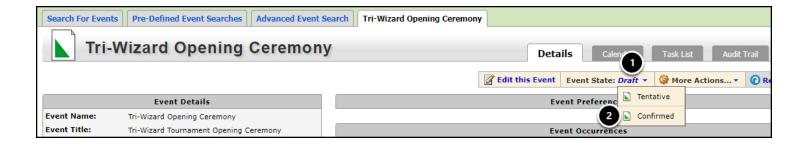
View instructions on how to access 25Live.



There are several places where you can look up an event in 25Live:

- 1. Search Events box in the Quick Search
- 2. Your Starred Event Searches
- 3. Your Event Drafts
- 4. Recently Viewed and Your Starred Events
- 5. Events tab

#### 3.2. Click on the Event State and select Confirmed.



- 1. At the top right of the Details tab, click on **Draft** in the Event State field.
- 2. Select Confirmed.

#### 3.3. The Event State is now Confirmed.



## 3.4. The event should show up automatically on the selected calendar within about 15-20 minutes. You're done!

#### **Need More Help?**

Please contact the IT Help Desk at <a href="https://helpdesk@fullerton.edu">helpdesk@fullerton.edu</a> or 657-278-7777 for additional assistance with 25Live.

#### Adding an Event to a Campus Calendar

This article covers how staff and faculty can add an event to a campus calendar in 25Live.

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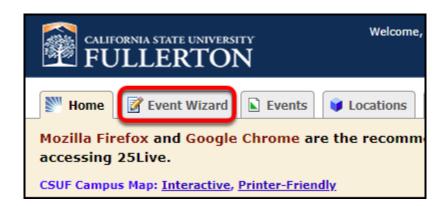
Don't have access to add events? Email <u>25Live@fullerton.edu</u> with the calendar(s) you need to be able to access.

#### 1. Log in to 25Live.

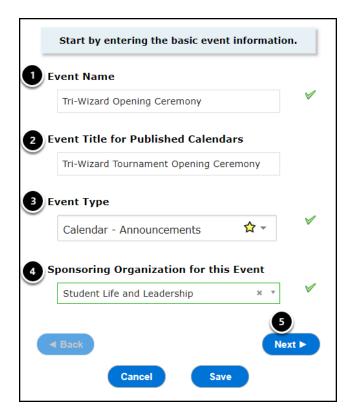
View instructions on how to access 25Live.

#### 2. Click on Event Wizard.

First time adding an event? Be sure to set up your environment by <u>creating</u> event and <u>resource searches</u> as well as <u>starring the calendars (resources)</u> and <u>organizations you use the most frequently</u>.



#### 3. Enter the basic event information. Then click Next.

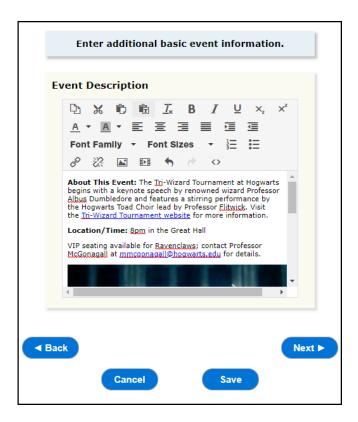


- 1. Enter the Event Name. You are limited to 40 characters for this field.
- 2. Enter the Event Title for Published Calendars. This is the name that people will see on the calendar. You are limited to 120 characters for this field.
- 3. Select **Calendar Announcements** as the Event Type.
- 4. Enter a search term in the Sponsoring Organization for this Event drop-down menu to find the appropriate organization for the event. Any starred organizations should appear at the top of the list after you enter search criteria.
- 5. Then click **Next**.



If you do not see the correct sponsoring organization in your drop-down menu, email <u>25Live@fullerton.edu</u>.

#### 4. Enter the Event Description. Then click Next.



Images should not be more than 600-1000px wide and 800px tall for them. to display correctly on the campus calendar. Alt text is also required for your images (80 characters max).

Remember that for accessibility, your URLs should be hyperlinked as text rather than written out. For example, you should enter **CSUF** website rather than www.fullerton.edu.

Need more help with accessibility? <u>View 508 Tips for Content Editors</u>.

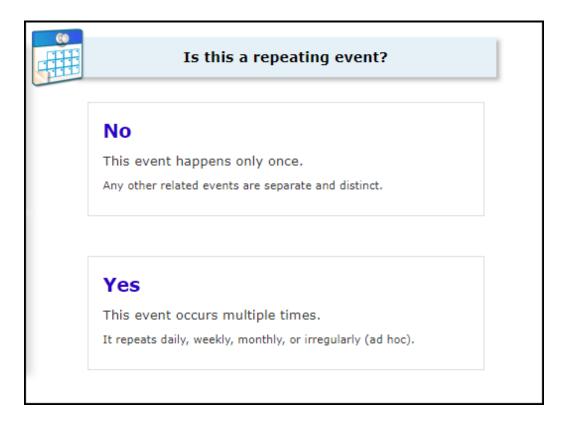
Your event description should contain all of the essential information that people need to know about your event including the time, location, ticket information, and details about the event. All of the information that you include in the description will be searchable on the calendar.

It is highly recommended that you use the default font type and size and only use bold and/or italics to emphasize content. This ensures that your content is accessible and appears cleanly on the campus calendar website.

You can add a hyperlink to a webpage on your website if you would like to have a more colorful/creative advertisement for the event.

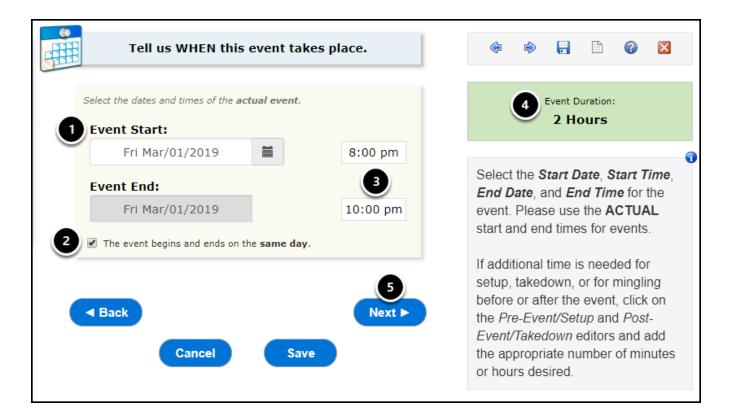
You may add a linked image to be displayed in the event information, but if your image contains details of the event (i.e., it's a flyer or advertisement for your event), all of those details need to be reproduced as text in the event description to meet accessibility requirements.

#### 5. Choose if this is a repeating event or not.



If your event takes place over the course of several days, you may want to add it as a repeating event. For example, if your event occurs on Friday, Saturday, and Sunday from 9 am - 2 pm, you may want to add it as a repeating event.

#### 6. Enter the event date and time details. Then click Next.



For multi-day events, 25Live considers the event ongoing between the start and end dates. For example, if your event starts on Friday at 8 pm and ends at 1 pm on Sunday, 25Live will mark the event as continuous from 8 pm on Friday through 1 pm on Sunday.

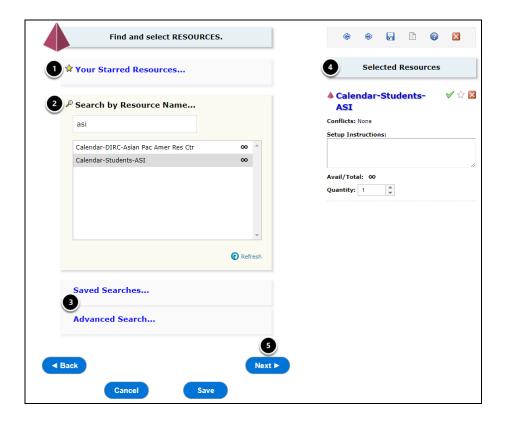
If your event is multi-day but only at specific times on each day (e.g., 9 am - 2 pm on Friday, Saturday, and Sunday), then you should enter the event as a repeating event rather than a multi-day event for clarity.

- 1. Select the Event Start and Event End date. For repeating events, this will be the first occurrence of the event.
- 2. Use the checkbox to indicate if this is a multi-day event.
- 3. Enter the start and end time for the event.
- 4. Check the Event Duration to ensure that you have correctly input the date(s) and times for the event.

#### 5. Click Next.

# 7. Select the resource (calendar) where you want to add this event. Then click Next.

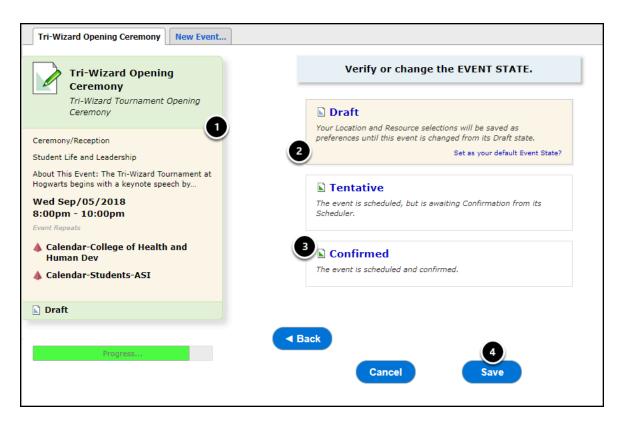
To avoid your event showing up multiple times on the campus calendar, do NOT choose more than one resource (calendar) for your event. If you need an event to show up on multiple calendars, please contact 25Live@fullerton.edu to ensure the calendars are set up to avoid the event showing up twice.



- 1. If you have starred calendars, you can click on one from the Your Starred Resources to add it as a resource.
- 2. Use the Search by Resource Name to search for a calendar; click on a calendar to add it as a resource.
- 3. Access Saved Searches or Advanced Search to access more complex searches to find a calendar.

- 4. Double check that the calendar that you want to add the event to is listed in Selected Resources before continuing. Click the red x next to a calendar to remove it from the resources.
- 5. Click Next.

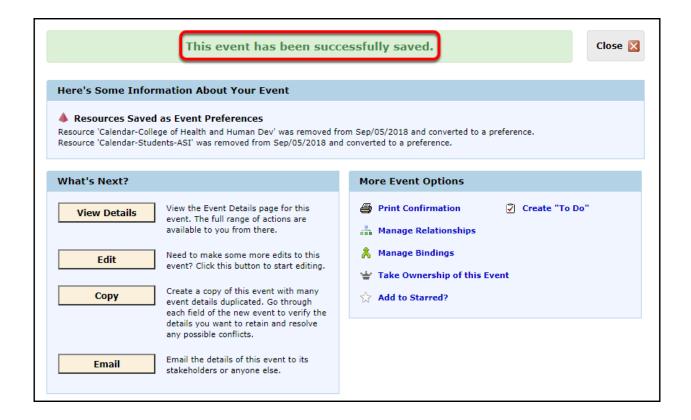
# 8. Review the details of your event. Select either Draft or Confirmed as the Event State. Then click Save.



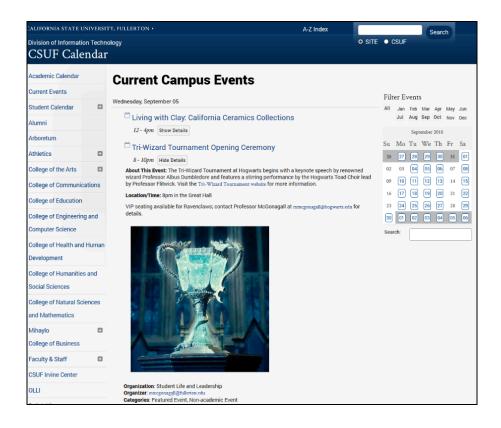
- 1. Review the details of your event on the left.
- 2. Choose Draft as the Event State if you are not ready to publish the event on the calendar.
- 3. Choose Confirmed as the Event State if you are ready to publish the event on the calendar.
- 4. Click Save.



#### 9. You will see a confirmation that the event was saved.



# 10. If you saved your event as Confirmed, the event will show up on the calendar within 15-20 minutes.



You may need to use the calendar on the right to select the day of the event so you can see your event on the calendar.

If your event does not show up after 30 minutes, please email <a href="mailto:25Live@fullerton.edu">25Live@fullerton.edu</a> for assistance.

# 11. If you saved your event as Draft, you will need to return to 25Live and confirm the event to publish it to the calendar(s).

View instructions on publishing an event.

#### **Need More Help?**

Please contact the IT Help Desk at <a href="https://helpdesk@fullerton.edu">helpdesk@fullerton.edu</a> or 657-278-7777 for additional assistance with 25Live.

#### Publishing an Event to a Campus Calendar

This article covers how users can publish an event in 25Live to campus calendar(s) after they saved it as a draft.

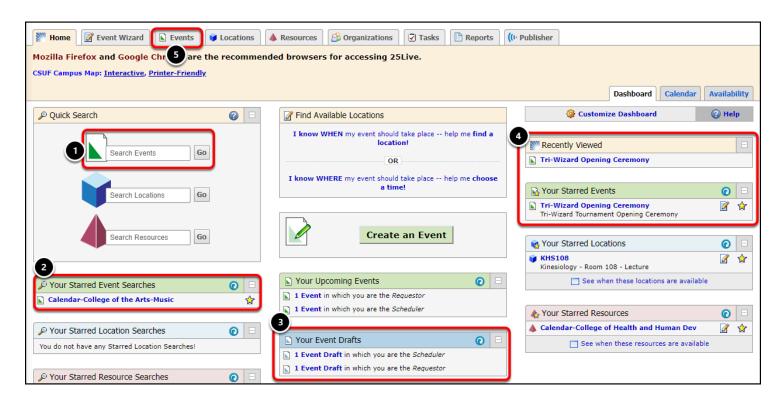


This article assumes that you have already added the event to 25Live and saved it as a draft.

#### 1. Log in to 25Live.

View instructions on how to access 25Live.

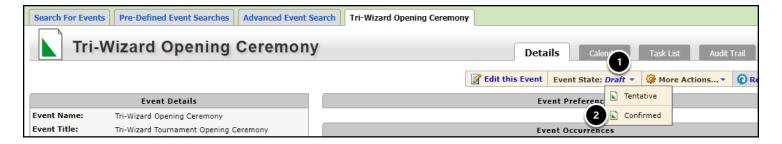
#### 2. Locate the event that you want to publish and click on it to open it.



There are several places where you can look up an event in 25Live:

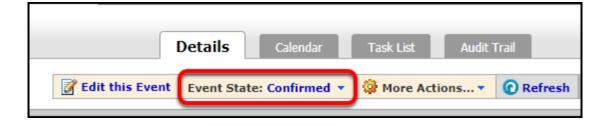
- 1. Use the Search Events box in the Quick Search.
- 2. If you have created and starred an event search for your calendar(s), you can access it under Your Starred Event Searches.
- 3. Your Event Drafts will have access to all of the events that you have scheduled and/or requested that are in draft status.
- 4. Recently Viewed and Your Starred Events will show any events that you recently access or starred.
- 5. The Events tab will allow you to search for events or create event searches.

#### 3. Click on the Event State and select Confirmed.

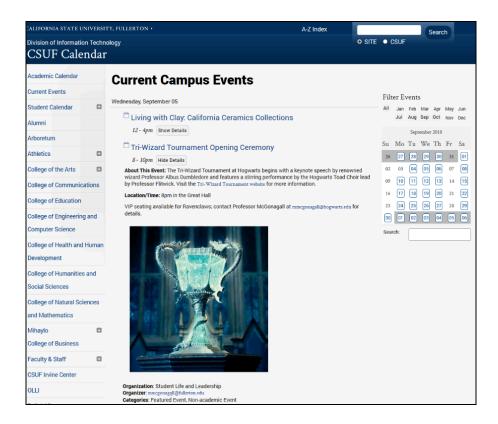


- 1. At the top right of the Details tab, click on **Draft** in the Event State field.
- 2. Select Confirmed.

#### 4. The Event State is now Confirmed.



# 5. The event should show up automatically on the selected calendar(s) within about 15-20 minutes.



You may need to use the calendar on the right to select the day of the event so you can see your event on the calendar.

If your event does not show up after 30 minutes, please email <a href="mailto:25Live@fullerton.edu">25Live@fullerton.edu</a> for assistance.

#### **Need More Help?**

Please contact the IT Help Desk at <a href="https://helpdesk@fullerton.edu">helpdesk@fullerton.edu</a> or 657-278-7777 for additional assistance with 25Live.

#### Canceling or Deleting an Event on a Campus Calendar

This article covers how authorized users can cancel an event published on a campus calendar, cancel a one or more occurrences of a repeating event that has been published, or delete an event that has been saved as a draft in 25Live.

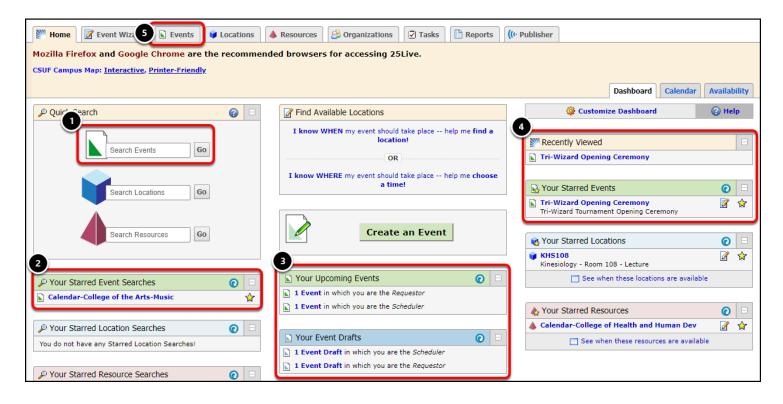


A These instructions assume you have already added the event to 25Live and either saved it as a draft or published it.

#### 1. Log in to 25Live.

View instructions on how to access 25Live.

# 2. Locate the event you want to cancel/delete in 25Live and click on it to open it.



There are several places where you can look up an event in 25Live:

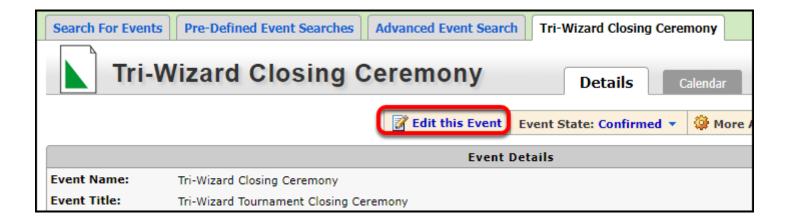
- 1. Use the Search Events box in the Quick Search.
- 2. If you have created and starred an event search for your calendar(s), you can access it under Your Starred Event Searches.
- 3. Your Upcoming Events will have access to all of the events that you have scheduled and/or requested; Your Event Drafts will have all of the events that you have scheduled/requested that are saved as drafts.
- 4. Recently Viewed and Your Starred Events will show any events that you recently access or starred.
- 5. The Events tab will allow you to search for events or create event searches.

#### Canceling an Event

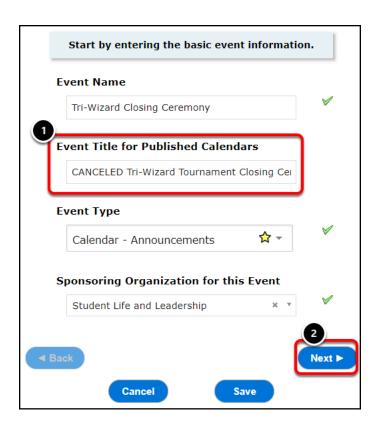
Once an event has been saved as confirmed and published to a campus calendar, you should edit the event information to indicate the event has been canceled so the cancellation information appears on the campus calendar(s).

However, if you need to have a published event deleted from 25Live, email 25Live@fullerton.edu.

#### 1. Click Edit this Event.



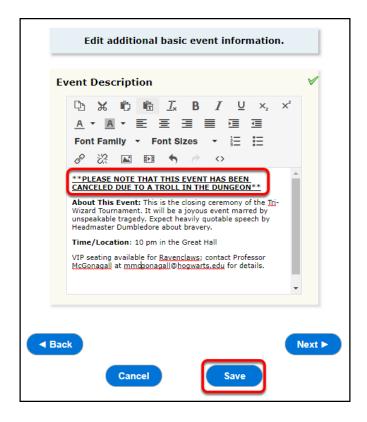
## 2. Add the word CANCELED to the Event Title for Published Calendars field. Then click Next.





- You may also enter "CANCELED" in front of the Event Name, although you may not have enough characters to be able to do so.
- 1. Enter the word "CANCELED" at the beginning of the Event Title for Published Calendars.
- 2. Click Next.

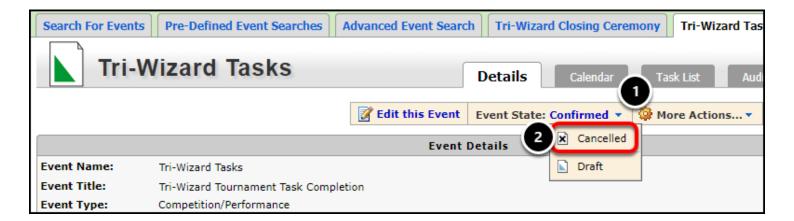
## 3. Add a notation at the top of the Event Description indicating that the event has been canceled. Then click Save.



- 4. You're done! Within 20 minutes, the updated event information should appear on the campus calendar(s).
- 5. After the event date has passed, you can return to 25Live and change the Event State to Cancelled if you wish.



This is not a necessary step but if you wish to remove a canceled event from the campus calendars, we recommend you only do so after the event date has passed.



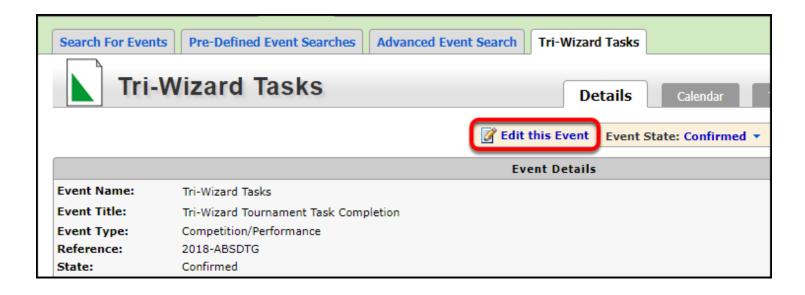
- 1. After the event date has passed, you can return to the Event information screen and click on the Event State drop-down menu.
- 2. Select Cancelled.

Within 20 minutes, the event will be removed from the campus calendar(s).

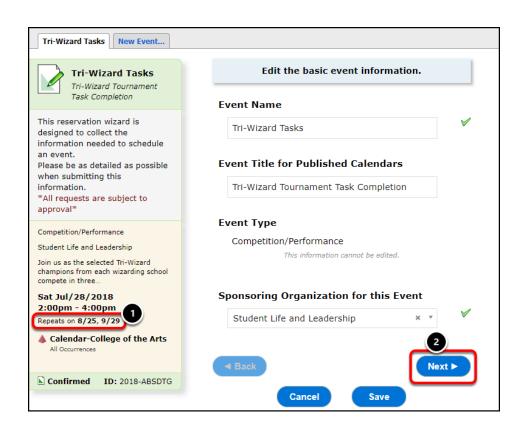
#### Canceling a Single Occurrence of an Event

Once a repeating event has been saved as confirmed and published to a campus calendar, you should edit the event information to indicate when one or more occurrences have been canceled so the cancellation information appears on the campus calendar(s).

#### 1. Click Edit this Event.

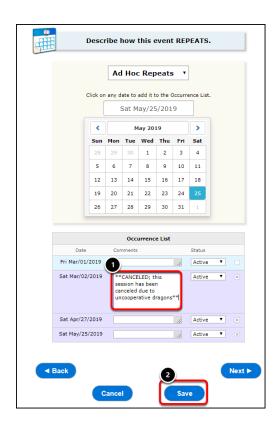


# 2. Use the Repeats link on the left to jump to the Repeating screen. Or use the Next button to move to the Repeats screen.



- 1. Click on the Repeats link on the left to jump to the Add/Remove/Edit Repeat Occurrences screen.
- 2. Or click Next until you reach the Add/Remove/Edit Repeat Occurrences screen.

#### 3. For each occurrence that you want to cancel, type CANCELED in the Comments field. Then click Save.





Do NOT change the Status to Cancelled as this will remove the occurrence from the campus calendar(s) completely rather than providing cancellation information.

- 1. Enter cancellation information in the Comments field for each occurrence that vou want to mark as canceled.
- 2. Then click **Save**.

- 4. You're done! Within 20 minutes, the updated event information should appear on the campus calendar(s).
- 5. After the event date has passed, you can return to 25Live and change the Status of the canceled occurrence(s) to Cancelled if you wish.
  - This is not a necessary step but if you wish to remove a canceled occurrence from the campus calendars, we recommend you only do so after the event date has passed.

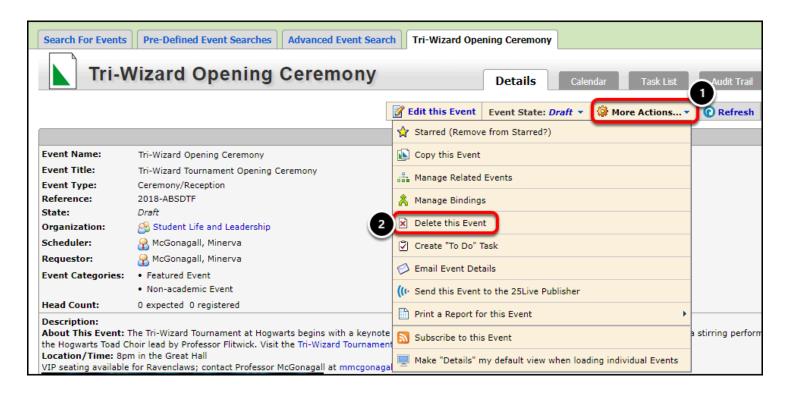


- 1. After the event date has passed, you can return to the Add/Remove/Edit Repeat Occurrences screen to mark the canceled occurrence(s) as Cancelled in the Status field.
- 2. When you click Save, the canceled occurrences will no longer appear on any of the campus calendar(s) although they will be in 25Live.

#### Deleting a Draft/Tentative Event

Events that are saved as draft or tentative can be deleted by authorized users.

## 1. Click on the More Actions drop-down menu and select Delete This Event.



- 1. At the top right of the Details tab, click on More Actions...
- 2. Select **Delete this Event**.

#### 2. Click OK to confirm you want to delete the event.



#### 3. You're done! The event no longer appears in 25Live.

#### Deleting a Confirmed/Published Event

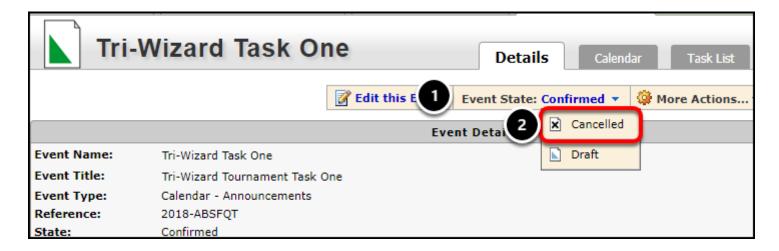
Only the 25Live administrator can delete events that have been confirmed/ published. You can change the event state to "cancelled" in order to remove it from the published calendar, but you will then need to email 25Live@fullerton.edu to have the event deleted from 251 ive.



A You should only delete confirmed/published events in 25Live that are duplicates.

You should NOT delete published events in 25Live when the event has been canceled. Use the steps above under <u>Canceling an Event</u> to update the event information to indicate it has been canceled.

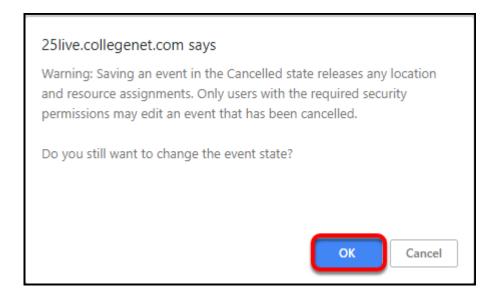
#### 1. Click on the Event State drop-down menu and select Cancelled.



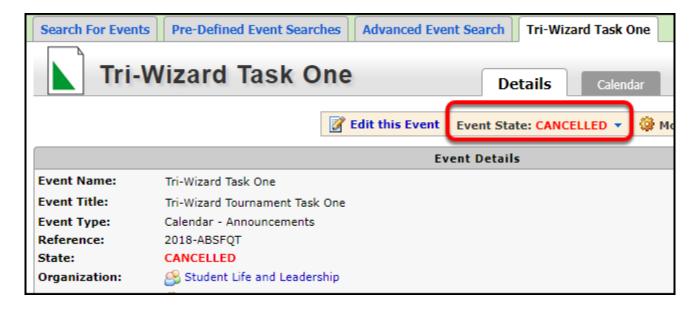
- 1. Click on the Event State drop-down menu.
- 2. Select Cancelled.

#### 2. A pop-up window will ask you to confirm you want to cancel the

#### event. Click OK.



3. Once the event is canceled, email 25Live@fullerton.edu with the event details and ask them to delete the event from 25Live.



Email <u>25Live@fullerton.edu</u> with the event details and ask them to delete the event from 25Live.



#### **Need More Help?**

Please contact the IT Help Desk at <a href="https://helpdesk@fullerton.edu">helpdesk@fullerton.edu</a> or 657-278-7777 for additional assistance with 25Live.



# **25Live Express & Pro**

### **Accessing 25Live (Express and Pro Version)**

This article covers how campus faculty, staff, and students can access 25Live, the campus calendar and room scheduling application.



Mozilla Firefox and Google Chrome are the recommended browsers for 25Live.

#### Who has access to 25Live?

All campus students, faculty, and staff have view-only access to the 25Live public calendars and can access 25Live to view them.

To get access to advanced features such as adding events to a campus calendar, please email <a href="mailto:25Live@fullerton.edu">25Live@fullerton.edu</a>.

### 25Live Express vs 25Live Pro

By default, users with access to create calendar events or room reservations will see the 25Live Express dashboard. This is a simplified user interface that allows users to quickly and easily create and view events.

25Live Pro is a more complex dashboard for power users. This user interface contains more features and options than 25Live Express. It's recommended that if you add images to your calendar events or request General Use Classrooms, you should use the 25Live Pro dashboard.

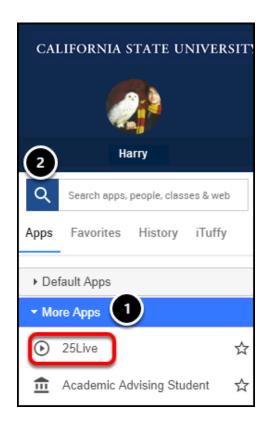
### **Accessing 25Live**

Accessing 25Live from the campus portal

### 1. Log in to the campus portal.

View instructions on how to log in to the campus portal.

### 2. Click on the 25Live link in the portal.

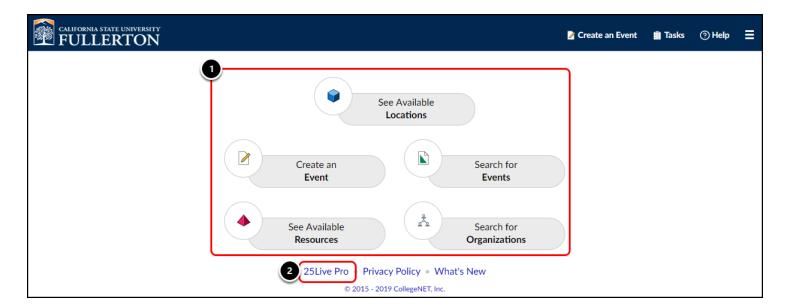


- 1. Click on More Apps in the left menu in the portal to find the 25Live link.
- 2. Or you can enter "25Live" into the portal app search.

# 3. By default, you are signed in to 25Live Express. Make a selection fro this dashboard or click 25Live Pro to access the power user dashboard.

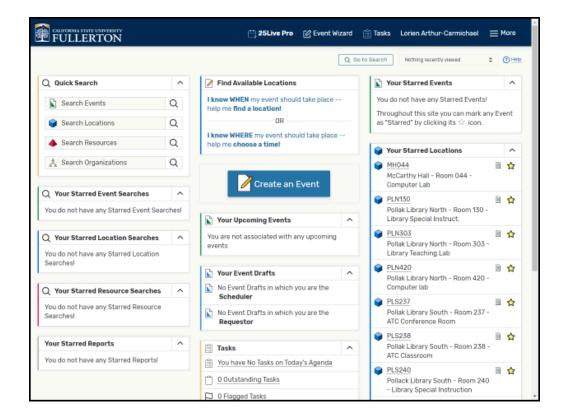
Q

If you add images to your calendar events or request General Use Classrooms, it's recommended that you use 25Live Pro.



- 1. Make a selection from the 25Live Express dashboard.
- 2. Click **25Live Pro** to access the power user dashboard.

### 3.1. Power users can make a selection from the 25Live Pro dashboard.

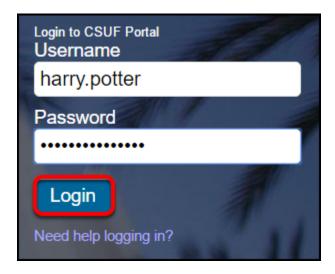


### Accessing 25Live with direct links

### 1. Use the direct links below to access 25Live Express or 25Live Pro.

25Live Express direct link
25Live Pro direct link

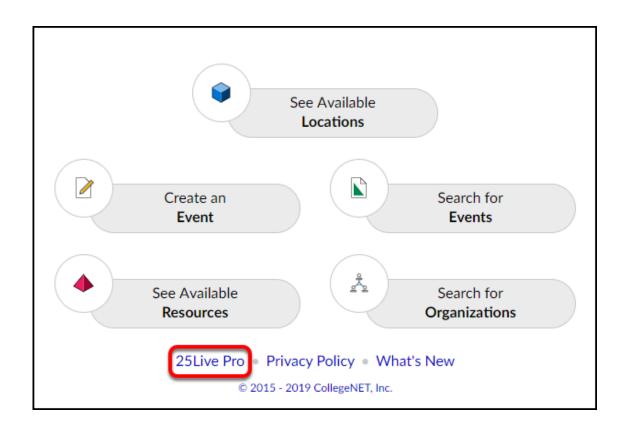
2. If prompted, enter your campus username and password. Then click Login.



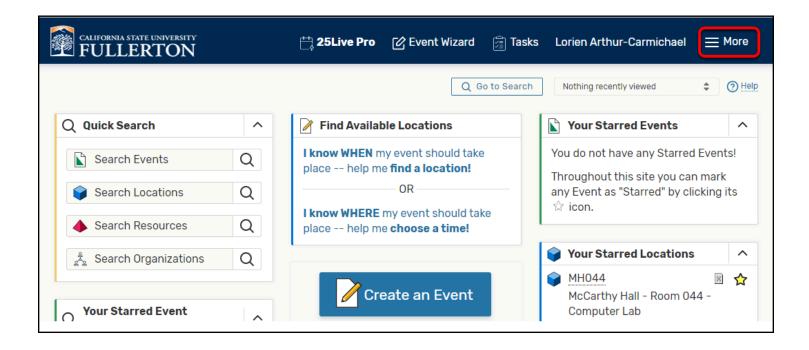
3. You're now in 25Live Express or 25Live Pro.

### Switching between 25Live Express and 25Live Pro

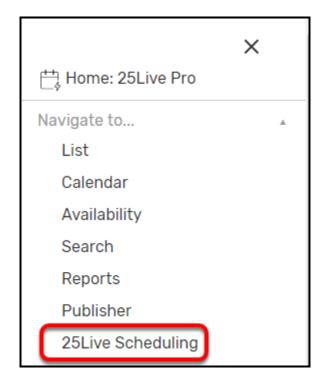
## 1. To switch to 25Live Pro, click 25Live Pro on the 25Live Express homepage.



### 2. To go back to 25Live Express, click on the More menu in 25Live Pro.



### 3. Then select 25Live Scheduling.





### **Need More Help?**

Please contact the IT Help Desk at <a href="https://helpdesk@fullerton.edu">helpdesk@fullerton.edu</a> or 657-278-7777 for additional assistance with 25Live.

### **25Live Express: Adding a Calendar Event**

This article covers how to add a calendar event to campus calendars using the 25Live Express dashboard.

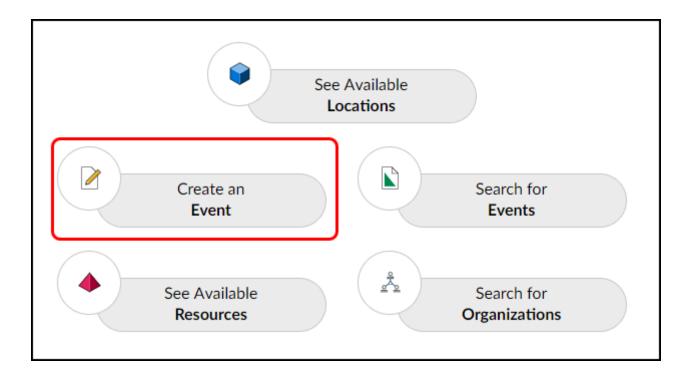


Don't have access to add events? Email <u>25Live@fullerton.edu</u> with the calendar(s) you need to be able to access.

### 1. Log in to 25Live.

View instructions on how to access 25Live.

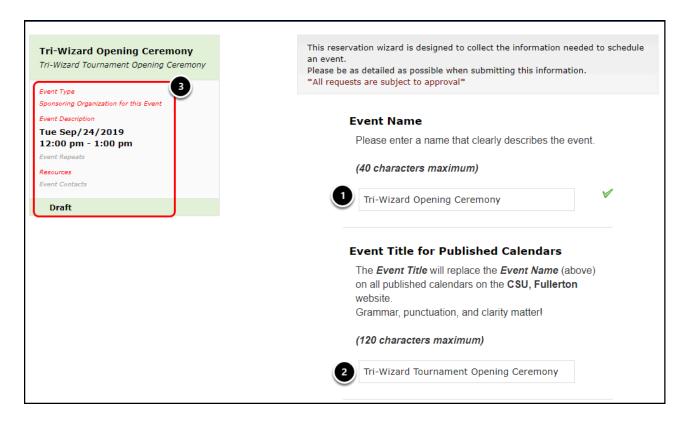
#### 2. Click Create an Event.



### 3. Enter the Event Name and Event Title for Published

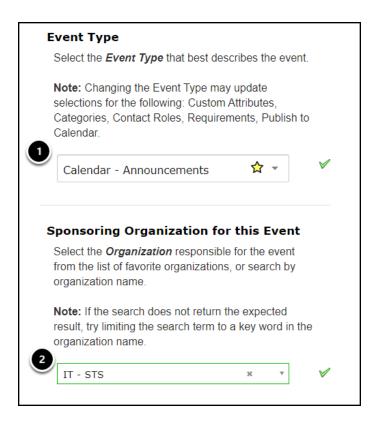


### Calendars.



- 1. Enter the Event Name. You are limited to 40 characters for this field.
- 2. Enter the Event Title for Published Calendars. This is the name that people will see on the calendar. You are limited to 120 characters for this field.
- 3. Scroll down to continue entering information or use the event information on the left to jump to a field.

## 4. Enter the Event Type and Sponsoring Organization for this Event.



- 1. Select **Calendar Announcements** as the Event Type.
- 2. Enter a search term in the Sponsoring Organization for this Event drop-down menu to find the appropriate organization for the event. Any starred organizations should appear at the top of the list after you enter search criteria.

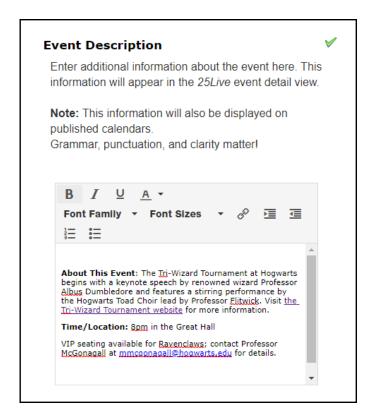


If you do not see the correct sponsoring organization in your drop-down menu, email <u>25Live@fullerton.edu</u>.

### 5. Enter the Event Description.



Note that in 25Live Express you cannot add images to your event description, but you can add hyperlinks.



Remember that for accessibility, your URLs should be hyperlinked as text rather than written out. For example, you should enter <u>CSUF website</u> rather than www.fullerton.edu.

Need more help with accessibility? View 508 Tips for Content Editors.

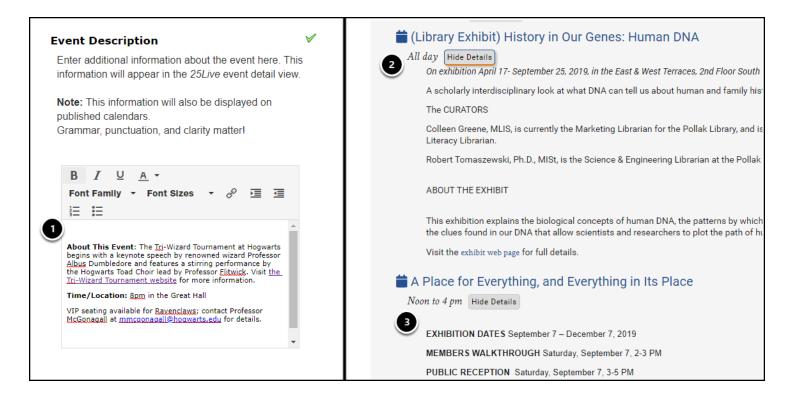
Your event description should contain all of the essential information that people need to know about your event including the time, location, ticket information, and details about the event. All of the information that you include in the description will be searchable on the calendar.



It is highly recommended that you use the default font type and size and only use bold and/or italics to emphasize content. This ensures that your content is accessible and appears cleanly on the campus calendar website.

You can add a hyperlink to a webpage on your website if you would like to have a more colorful/creative advertisement for the event.

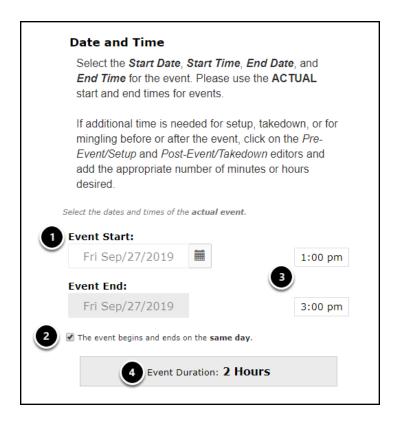
# 5.1. You may want to add a return before the content of your Event Description to improve the way the details appear on the campus calendar.



- 1. You may want to add a return before the content of your Event Description to improve the way the details appear on the campus calendar.
- 2. This example shows no return before the Event Description when Show Details is selected.
- 3. This example shows a return before the Event Description when Show Details is selected.



#### 6. Enter the event date and time details.

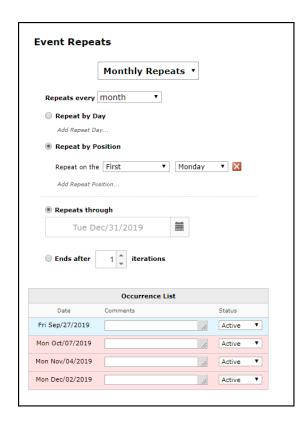


For multi-day events, 25Live considers the event ongoing between the start and end dates. For example, if your event starts on Friday at 8 pm and ends at 1 pm on Sunday, 25Live will mark the event as continuous from 8 pm on Friday through 1 pm on Sunday.

If your event is multi-day but only at specific times on each day (e.g., 9 am - 2 pm on Friday, Saturday, and Sunday), then you should enter the event as a repeating event rather than a multi-day event for clarity.

- 1. Select the Event Start and Event End date. For repeating events, this will be the first occurrence of the event.
- 2. Use the checkbox to indicate if this is a multi-day event.
- 3. Enter the start and end time for the event.
- 4. Check the Event Duration to ensure that you have correctly input the date(s) and times for the event.

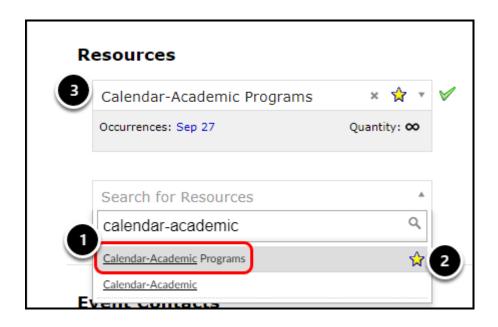
# 7. Choose if your event repeats or not. The Occurrence List will update to show all occurrences of your event if it repeats.



If your event takes place over the course of several days, you may want to add it as a repeating event. For example, if your event occurs on Friday, Saturday, and Sunday from 9 am - 2 pm, you may want to add it as a repeating event.

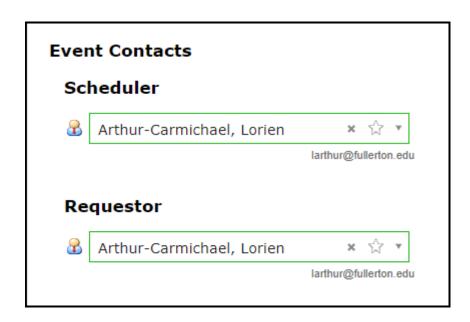
You can add Comments to an occurrence that apply just to that occurrence. For example, if parking arrangements will be different on one occurrence, you can add that to the Comments.

### 8. Select the resource (calendar) where you want to add this event.



- To avoid your event showing up multiple times on the campus calendar, do NOT choose more than one resource (calendar) for your event. If you need an event to show up on multiple calendars, please contact 25Live@fullerton.edu to ensure the calendars are set up to avoid the event showing up twice.
- 1. Click **Search for Resources** to search for a calendar; click on a calendar to add it as a resource.
- 2. If you have starred calendars, they will appear at the top of the drop-down list.
- 3. After you select a calendar, it will appear under Resources along with the list of occurrences for your event.

# 9. Optionally, you can specify a Scheduler and Requestor for the event.

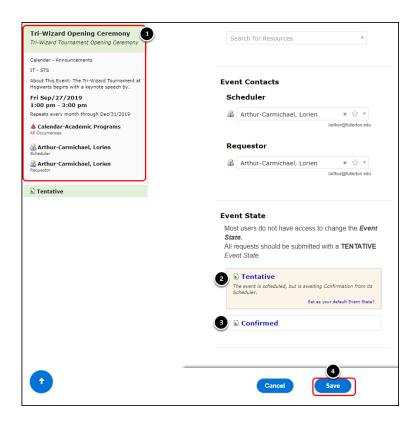


The **Scheduler** is the person entering the event information.

The **Requestor** is the contact person for questions about the event.

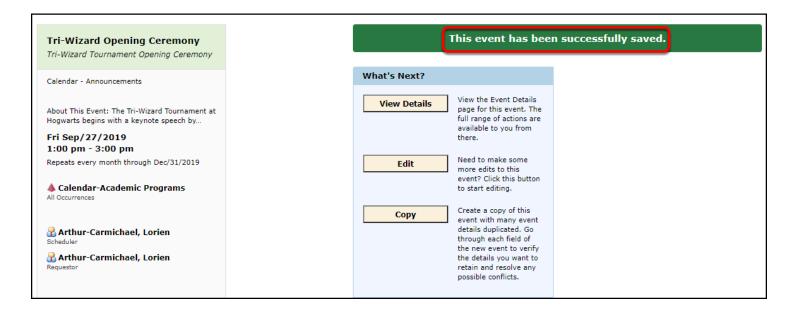


# 10. Review the details of your event. Select either Tentative or Confirmed as the Event State. Then click Save.

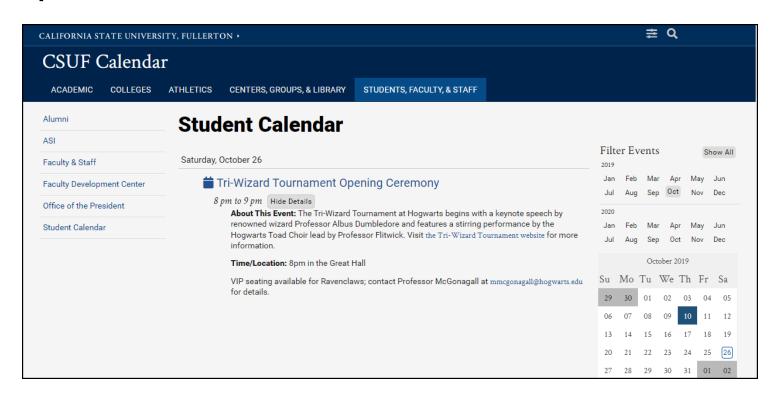


- 1. Review the details of your event on the left.
- 2. Choose **Tentative** as the Event State if you are not ready to publish the event on the calendar.
- 3. Choose **Confirmed** as the Event State if you are ready to publish the event on the calendar.
- 4. Click Save.

### 11. You will see a confirmation that the event was saved.



# 12. If you saved your event as Confirmed, the event will show up on the calendar within 15-20 minutes.



You may need to use the calendar on the right to select the day of the event so you can see your event on the calendar.

If your event does not show up after 30 minutes, please email <a href="mailto:25Live@fullerton.edu">25Live@fullerton.edu</a> for assistance.

# 13. If you saved your event as Tentative, you will need to return to 25Live and change the Event State to Confirmed to publish it to the calendar.

View instructions on publishing an event.

### **Need More Help?**

Please contact the IT Help Desk at <a href="https://helpdesk@fullerton.edu">helpdesk@fullerton.edu</a> or 657-278-7777 for additional assistance with 25Live.

### 25Live Express: Publishing an Event on a **Campus Calendar**

This article covers how users can publish an event in 25Live Express to campus calendar(s) after they saved it as Tentative.

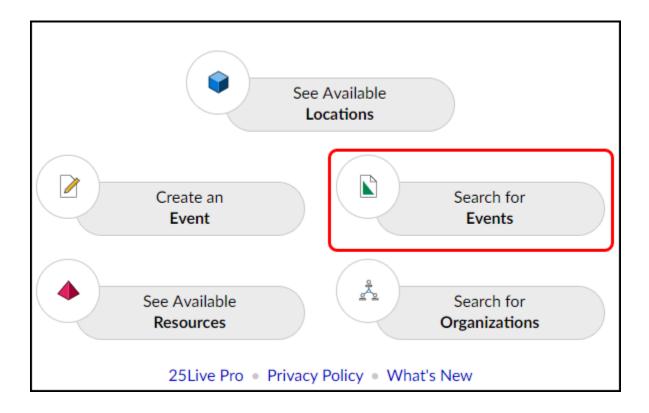


This article assumes that you have already added the event to 25Live and saved it as Tentative.

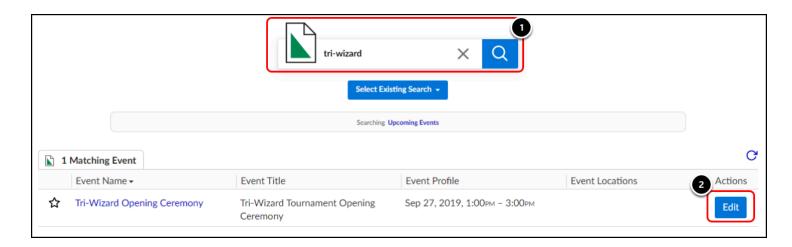
### 1. Log in to 25Live.

View instructions on how to access 25Live.

### 2. Click Search for Events.



### 3. Enter search criteria to locate the event. Then click Edit.

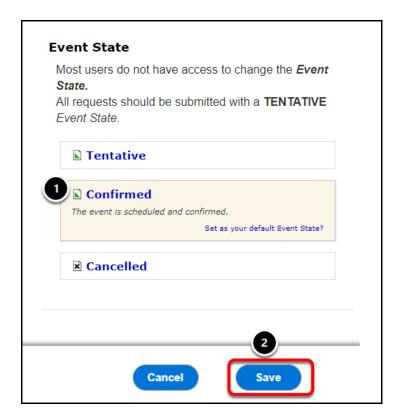


- 1. Enter search criteria to locate the event you want to publish.
- 2. Click **Edit** next to the event.

### 4. Scroll down to the Event State section. Click Confirmed and



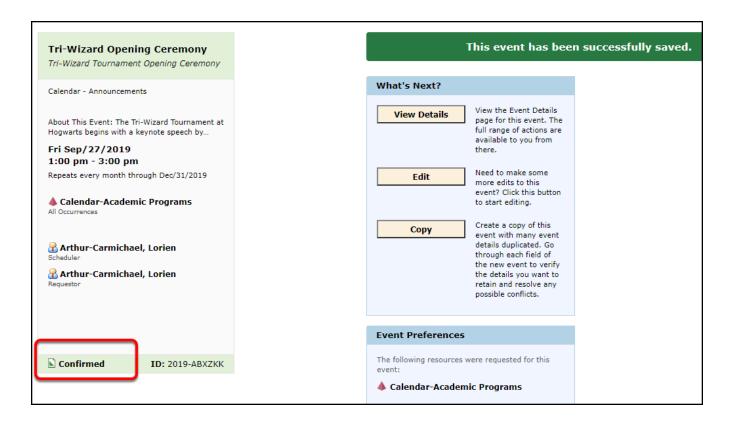
### then click Save.



- 1. Click **Confirmed** in the Event State.
- 2. Then click **Save**.

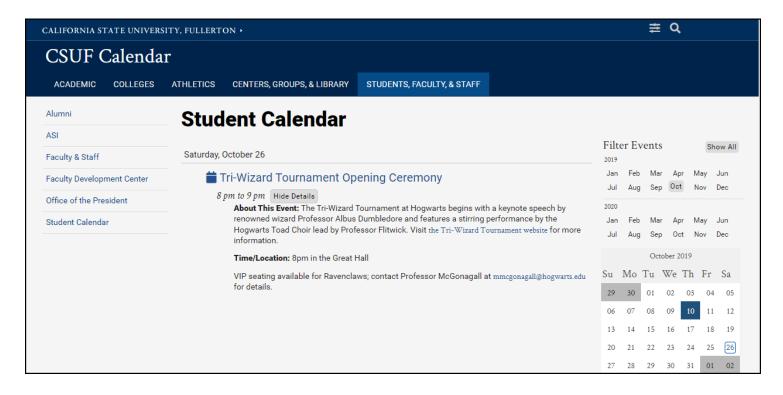


### 5. The Event State is now Confirmed.





### 6. The event should show up automatically on the selected calendar within about 15-20 minutes.



You may need to use the calendar on the right to select the day of the event so you can see your event on the calendar.

If your event does not show up after 30 minutes, please email <a href="mailto:25Live@fullerton.edu">25Live@fullerton.edu</a> for assistance.

### **Need More Help?**

Please contact the IT Help Desk at <a href="https://helpdesk@fullerton.edu">helpdesk@fullerton.edu</a> or 657-278-7777 for additional assistance with 25Live.

### 25Live Express: Canceling an Event on a **Campus Calendar**

This article covers how authorized users can cancel an event published on a campus calendar or cancel one or more occurrences of a repeating event that has been published using 25Live Express.



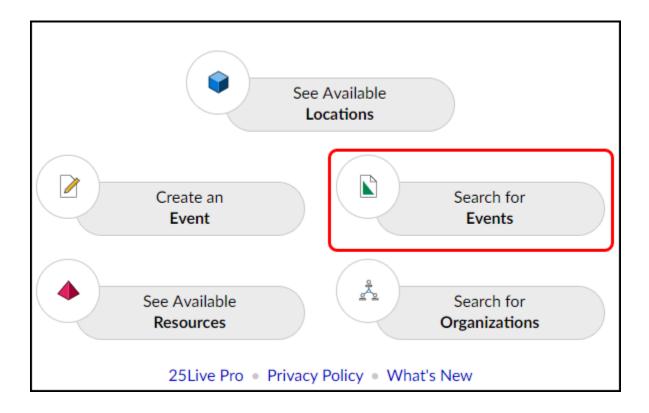
A These instructions assume you have already added the event to 25Live and either saved it as Confirmed.

If you need to delete the event from 25Live, you will need to delete it using 25Live Pro.

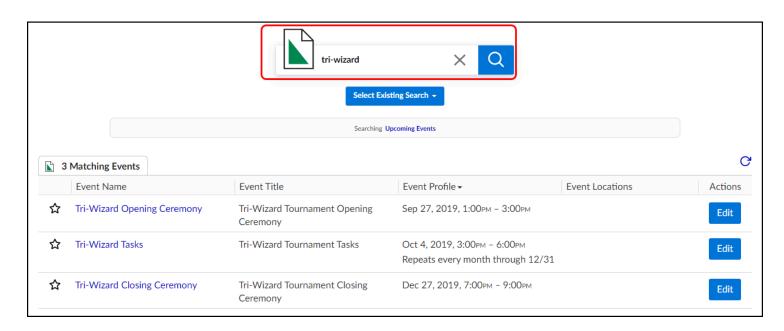
### 1. Log in to 25Live.

View instructions on how to access 25Live.

### 2. Click Search for Events.



# 3. Enter search criteria to locate the event you want to cancel or delete.

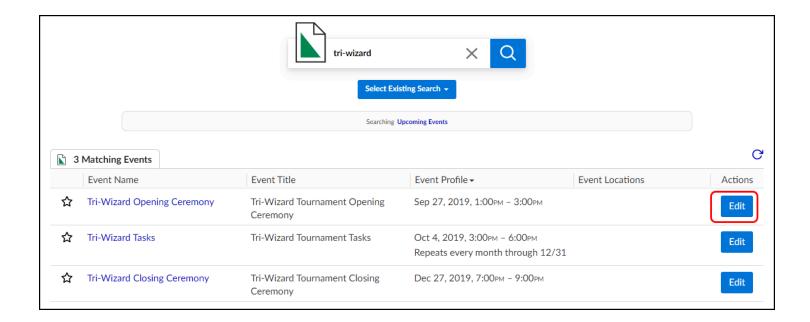


### Canceling an Event

Once an event has been saved as confirmed and published to a campus calendar, you should edit the event information to indicate the event has been canceled so the cancellation information appears on the campus calendar(s).

However, if you need to have a published event deleted from 25Live, email 25Live@fullerton.edu.

#### 1. Click Edit next to the event.



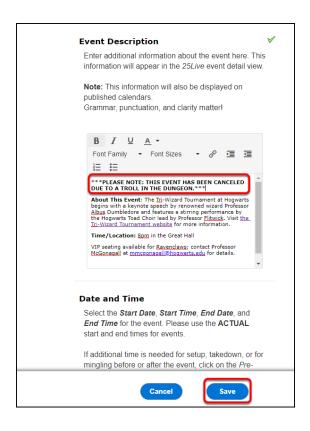
### 2. Add the word CANCELED to the Event Title for Published Calendars field.

# Event Title for Published Calendars The Event Title will replace the Event Name (above) on all published calendars on the CSU, Fullerton website. Grammar, punctuation, and clarity matter! (120 characters maximum) CANCELED Tri-Wizard Tournament Opening C

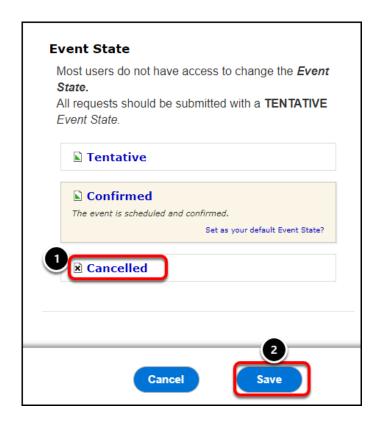
8

You may also enter "CANCELED" in front of the Event Name, although you may not have enough characters to be able to do so.

3. Scroll down and add a notation at the top of the Event Description indicating that the event has been canceled. Then click Save.



- 4. You're done! Within 20 minutes, the updated event information should appear on the campus calendar(s).
- 5. After the event date has passed, you can return to 25Live and change the Event State to Cancelled if you wish.
  - This is not a necessary step but if you wish to remove a canceled event from the campus calendars, we recommend you only do so after the event date has passed.



- 1. After the event date has passed, you can return to the Event edit screen, scroll down to the Event State section, and then click **Cancelled**.
- 2. Then click Save.

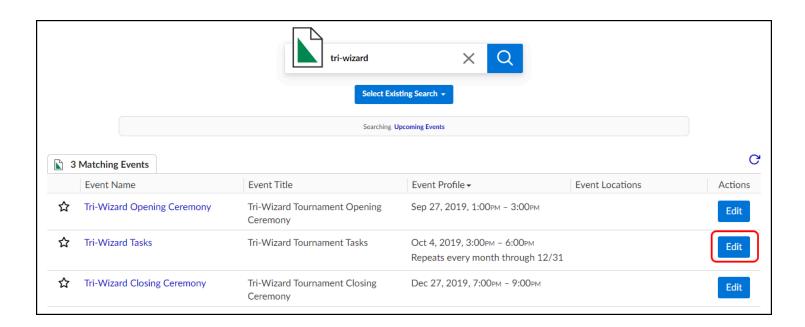
Within 20 minutes, the event will be removed from the campus calendar(s).

### Canceling a Single Occurrence of an Event

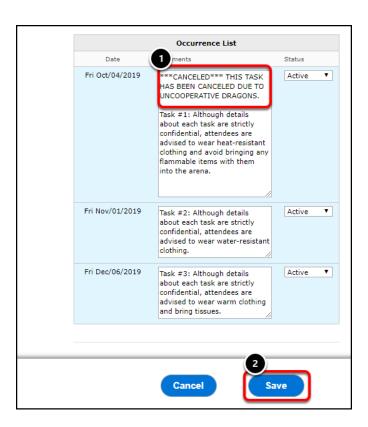
Once a repeating event has been saved as confirmed and published to a campus calendar, you should edit the event information to indicate when one or more occurrences have been canceled so the cancellation information appears on the campus calendar(s).



#### 1. Click Edit next to the event.



### 2. Scroll down to the list of occurrences of the event. For each occurrence that you want to cancel, type CANCELED in the Comments field. Then click Save.



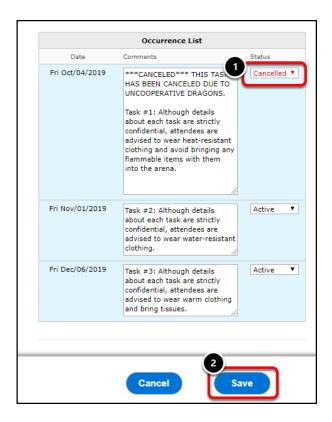


Do NOT change the Status of the occurrence to Cancelled as this will remove the occurrence from the campus calendar(s) completely rather than providing cancellation information.

- 1. Enter cancellation information in the Comments field for each occurrence that you want to mark as canceled.
- 2. Then click **Save**.

- 3. You're done! Within 20 minutes, the updated event information should appear on the campus calendar.
- 4. After the event date has passed, you can return to 25Live and change the Status of the canceled occurrence(s) to Cancelled if you wish.
  - P

This is not a necessary step but if you wish to remove a canceled occurrence from the campus calendars, we recommend you only do so after the event date has passed.



- 1. After the event date has passed, you can return to the list of occurrences to mark the canceled occurrence(s) as Cancelled in the Status field.
- 2. When you click **Save**, the canceled occurrences will no longer appear on any of the campus calendar(s) although they will be in 25Live.



### **Need More Help?**

Please contact the IT Help Desk at <a href="https://helpdesk@fullerton.edu">helpdesk@fullerton.edu</a> or 657-278-7777 for additional assistance with 25Live.

# 25Live Express: Searching for Events, Locations, Resources, and Organizations

This article covers how users can do a basic search in 25Live Express for events, locations, and resources.

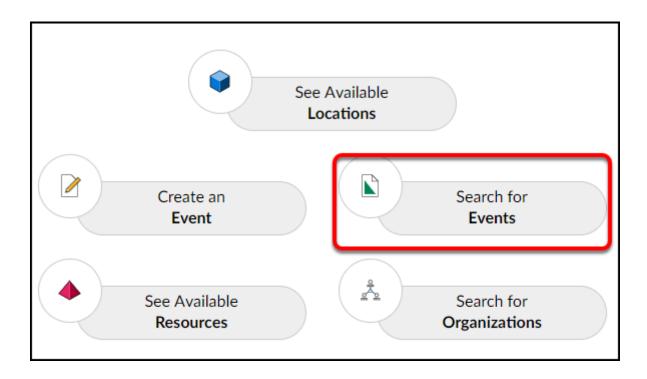
### 1. Log in to 25Live Express.

View instructions on accessing 25Live.

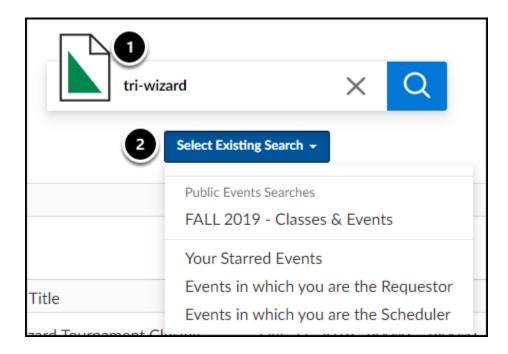
### Search for Events

Search for Events allows you to search for a specific event or series of events by entering keywords, the event name, or any text that might be part of the event information in 25Live. Most of the events/classes in general use classrooms are publicly available, as are the events that are published on the <a href="#">CSUF Campus Calendar</a>.

1. Click Search for Events on the 25Live Express homepage.



2. Enter the name of the event or click Select Existing Search to choose from built-in searches.



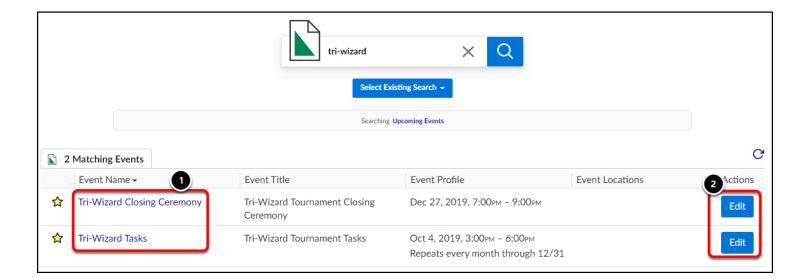
1. Enter the name of the event and then click the search icon.

2. Or click **Select Existing Search** to use public searches, or built-in searches.

#### 3. Your search results appear. Click on the event name to view the event. Click Edit to edit the event.



Only authorized users can edit events on campus calendars in 25Live. Contact 25Live@fullerton.edu for more information on creating events on campus calendars.

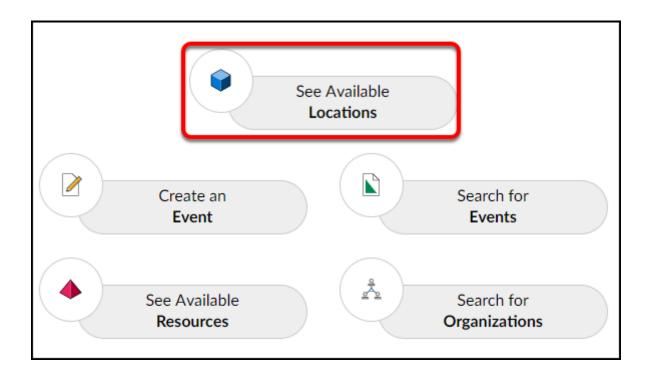


- 1. Click the event name to view details about the event.
- 2. Click **Edit** to edit the event details.

#### Search for Locations

Search for Locations allows you to look up a specific location (e.g., PLS237), building (e.g., PLS), or floor (e.g., PLS-2) to view details about those locations, including capacity, features, and pictures (if available). Most general use classrooms are viewable to all users.

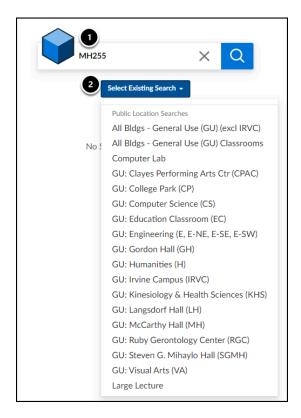
#### 1. Click See Available Locations on the 25Live Express homepage.



## 2. Enter the name of the location or click Select Existing Search to choose from built-in searches.

P

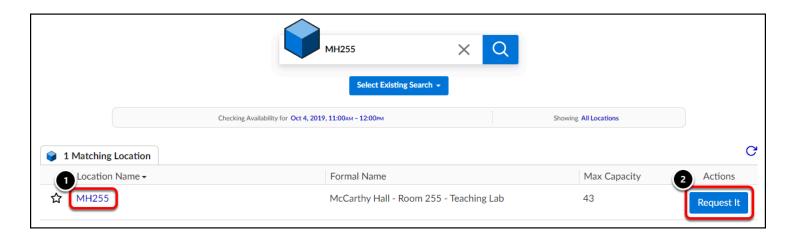
Don't enter hyphens in the location name. For example, enter MH255, not MH-255.



- 1. Enter the name of the building (e.g., MH) or location (e.g., MH255) and then click the search icon.
- 2. Or click **Select Existing Search** to use public searches, or built-in searches.
- 3. Your search results appear. Click on the location name to view details about the location, including availability. Click Request It to request the room.



Only authorized users can request general use classrooms and/or other locations scheduled using 25Live. The availability of some locations may not be publicly available. Contact <a href="mailto:25Live@fullerton.edu">25Live@fullerton.edu</a> for more information on requesting rooms.

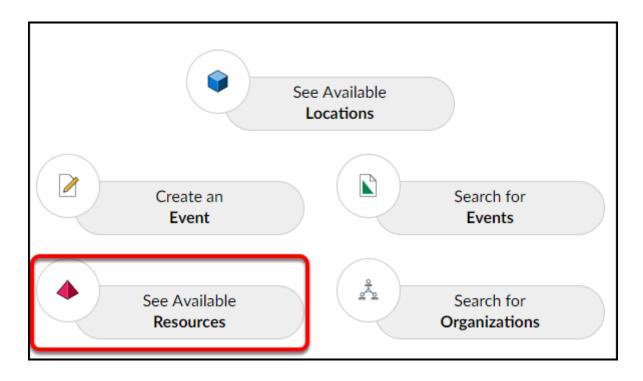


- 1. Click the location name to view details about the location, including capacity and pictures (if available).
- 2. Click **Request It** to create an event/class using the location.

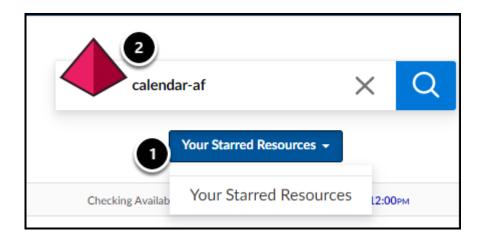
#### Search for Resources

At this time, the main resources in 25Live are campus calendars. Search for Resources allows you to find a specific calendar or set of calendars in 25Live. Only calendars that you have authorization to view/edit will show in the search results.

#### 1. Click See Available Resources on the 25Live Express homepage.



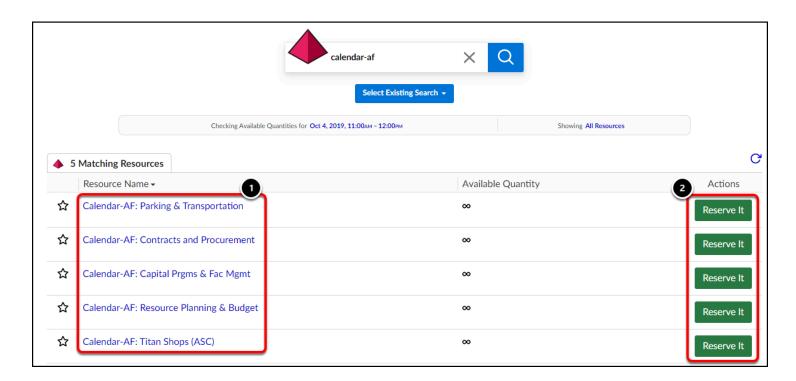
2. By default, you will see your starred resources/calendars. You can also enter the name of a calendar to search for a specific calendar or set of calendars.



- 1. The Your Starred Resources search will automatically run by default.
- 2. You can also enter the name of a calendar to find a specific calendar or set of calendars.
- 3. Your search results appear. Click on the resource name to view details about the calendar, including all events using the calendar. Click Reserve It to create an event for that calendar.



A You will only be able to view and reserve calendars for which you are authorized. Contact 25Live@fullerton.edu for more information on resource (calendar) permissions.

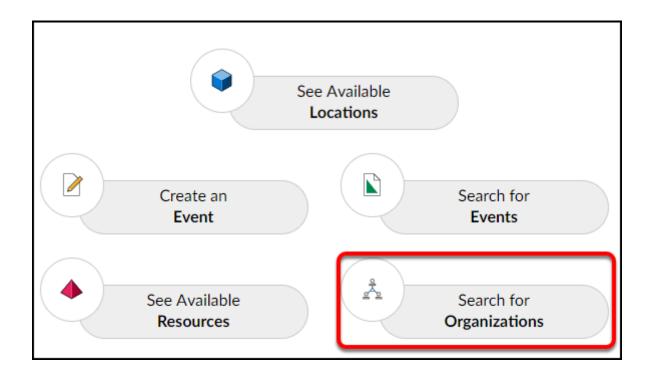


- 1. Click the Resource Name to view details about the calendar, including events currently on the calendar.
- 2. Click **Reserve It** to create an event on the calendar.

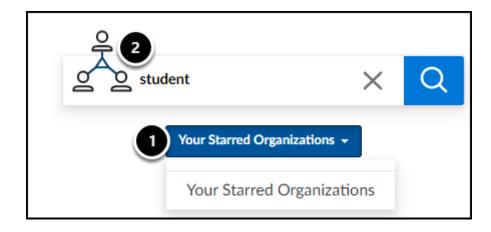
#### Search for Organizations

Search for Organizations allows you to view all of the Organizations/Departments that you have access to in 25Live.

1. Click Search for Organizations on the 25Live Express homepage.



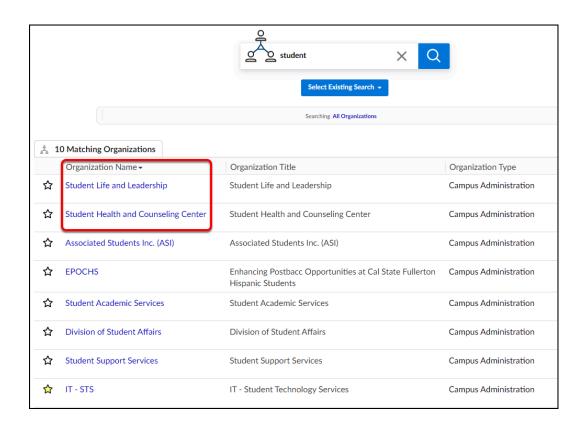
2. By default, you will see your starred organizations. You can also enter the name of an organization to search for a specific organization.



- 1. The Your Starred Organizations search will automatically run by default.
- 2. You can also enter the name of an organization to find a specific organization.
- 3. Your search results appear. Click on the organization name to



## view details about the organization, including all events associated with the organization.



#### **Need More Help?**

Please contact the IT Help Desk at <a href="https://helpdesk@fullerton.edu">helpdesk@fullerton.edu</a> or 657-278-7777 for additional assistance with 25Live.

# 25Live Express and Pro: Starring Events, Locations, Resources, & Organizations

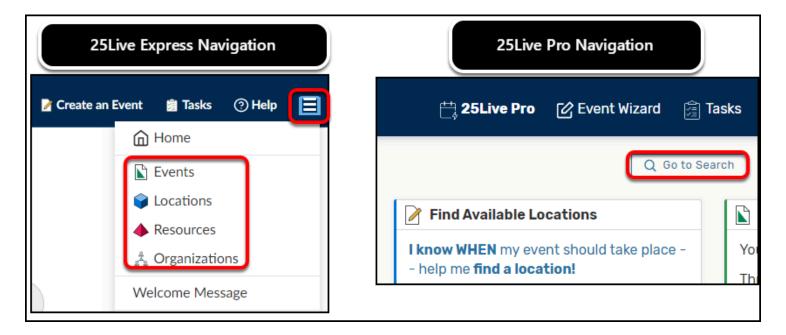
This article covers how users can add events, locations, resources, and organizations in 25Live Express and Pro as favorites by starring them. This will add the item to your 25Live Pro dashboard as well as move the resource to the top of any drop-down menu in 25Live that uses that item.

This guide shows just one way to star items. Any time you see a star icon next to an event, location, resource, or organization, you can click on the star to add it to your starred items.

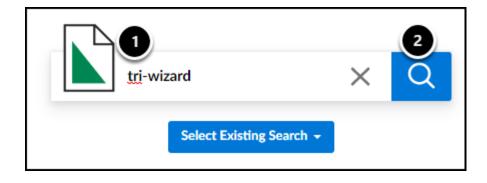
#### 1. Log in to 25Live.

View instructions on how to access 25Live.

2. In 25Live Express, click on the navigation menu and choose the item you want to star (event, location, resource, organization). In 25Live Pro, click Go to Search.



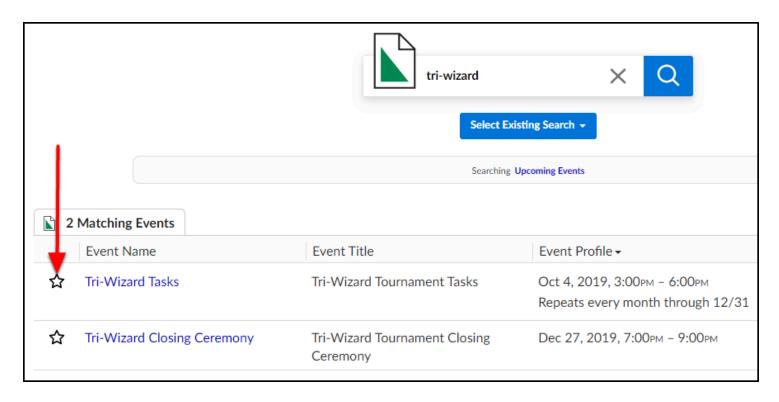
3. Enter search criteria and then click the search icon.



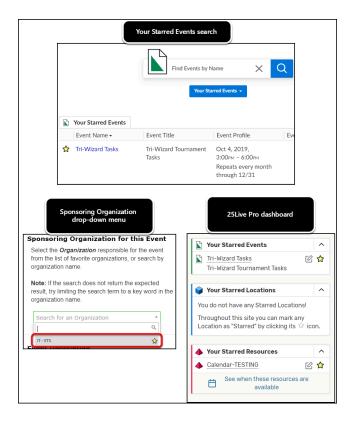
- Basic searches should be sufficient to find the event, location, resource, or organization that you are looking for but you can also <u>view the article on</u> <u>creating event and resource searches</u> to learn about advanced searches.
- 1. Enter search criteria.

2. Click the search icon.

# 4. Click the star next to the event, location, resource, or organization that you want to add to your favorites.



#### 5. The item will now show up in the Your Starred searches, at the top of drop-down menus, and as a starred item on your 25Live Pro dashboard.



To remove a starred item, simply click on the star icon next to the item.

#### **Need More Help?**

Please contact the IT Help Desk at <a href="helpdesk@fullerton.edu">helpdesk@fullerton.edu</a> or 657-278-7777 for additional assistance with 25Live.

### 25Live Express and Pro: Accessing & Using the **25Live Testing Environment**

This article covers how authorized users can access and use the 25Live Express and Pro testing environment to practice creating and publishing events without those events showing up on the live calendar.



A You must have access to add events to a campus calendar in 25Live in order to access the testing environment. More information about access is available on the 25Live webpage.

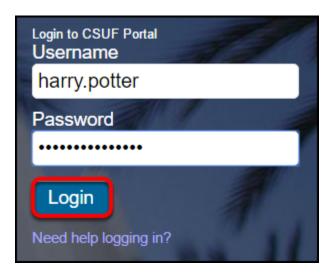
#### **Accessing the Testing Environment**

1. Open your web browser to the 25Live testing environment.



Open your web browser to the 25Live testing environment webpage.

2. If prompted, enter your campus username and password. Then click Login.

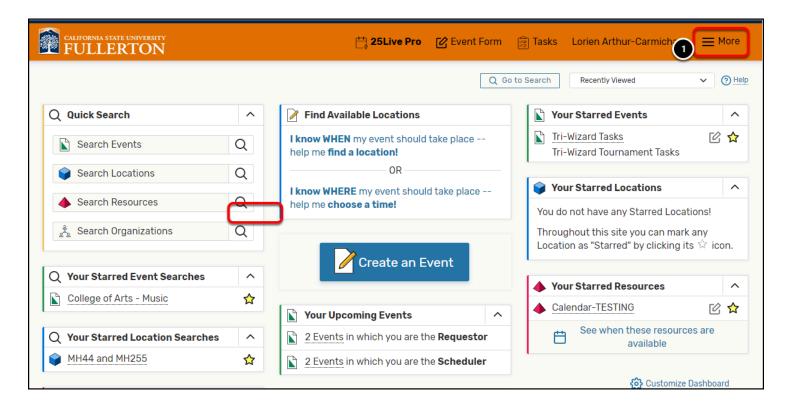


3. You're now in the 25Live Pro testing environment! Click the More menu and then select 25Live Scheduling to switch to 25Live Express.



The 25Live testing environment has a bright orange banner at the top and is labeled as the 25Live test instance. This is an easy way to tell which environment you are in.





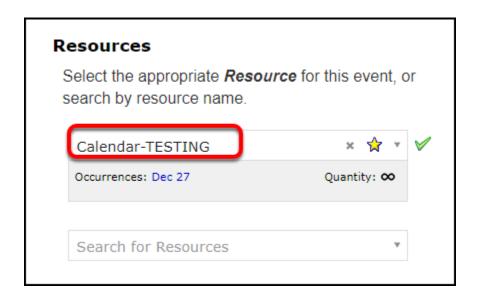
1. Click More and then select 25Live Scheduling to switch to 25Live Express.

#### **Using the 25Live Testing Environment**

This section contains information users need in order to use the 25Live testing environment and to preview the way a published event will appear.

For more information on creating and publishing events, <u>view 25Live Express and Pro guides</u>.

#### Select the Calendar-TESTING as a resource to an event in order to view a published version of the event.



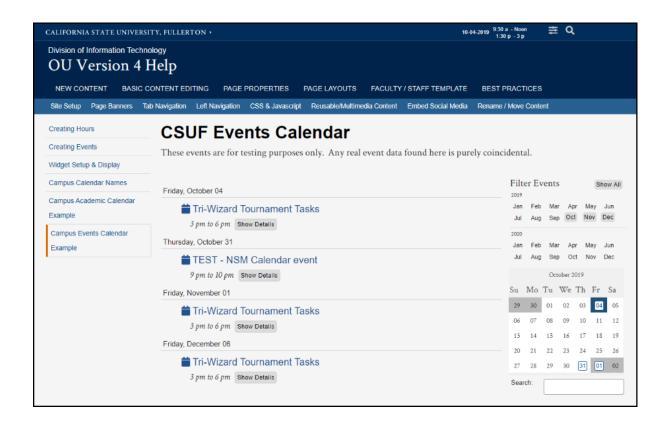
When creating an event in the testing environment, you must select the Calendar-TESTING as a resource for your event if you want to view a published version of your event.

#### After publishing the event, open your browser to the Campus **Events Calendar Example webpage.**



• Only the Calendar-TESTING calendar resource is published to this page. If you did not add Calendar-TESTING as a resource to your event, it will not show up here.





 $\bigcirc$ 

Remember that an event may take 15-20 minutes to be published.

After publishing your event in the 25Live testing environment, you can view your event on the 25Live Calendar Test Events webpage.

#### **Need More Help?**

If you are experiencing issues with the 25Live testing environment or need access to the environment, please email <a href="mailto:25Live@fullerton.edu">25Live@fullerton.edu</a>.

# 25Live Pro: Adding an Event to a Campus Calendar

This article covers how staff and faculty can add an event to a campus calendar using 25Live Pro.

On't have access to add events? Email <a href="mailto:25Live@fullerton.edu">25Live@fullerton.edu</a> with the calendar(s) you need to be able to access.

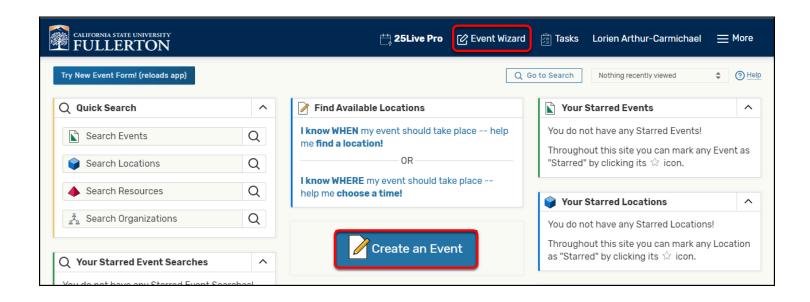
#### 1. Log in to 25Live Pro.

View instructions on how to access 25Live.

## 2. Click Event Wizard at the top of the dashboard or click Create an Event.

First time adding an event? Be sure to set up your environment by <u>creating</u> event and <u>resource searches</u> as well as <u>starring the calendars (resources)</u> and <u>organizations you use the most frequently.</u>

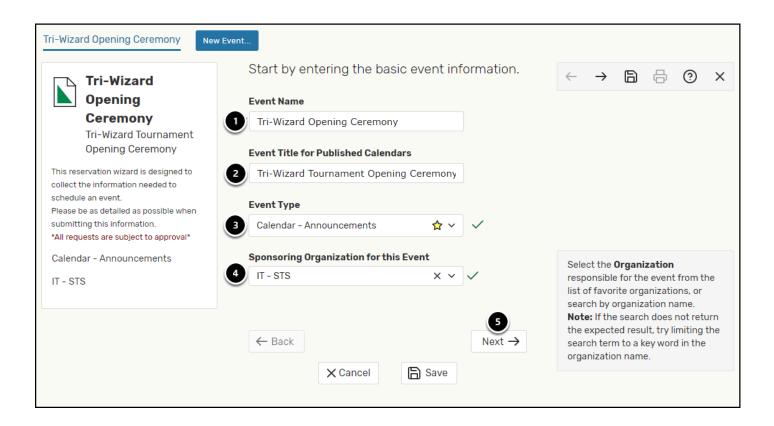




#### 3. Enter the basic event information. Then click Next.

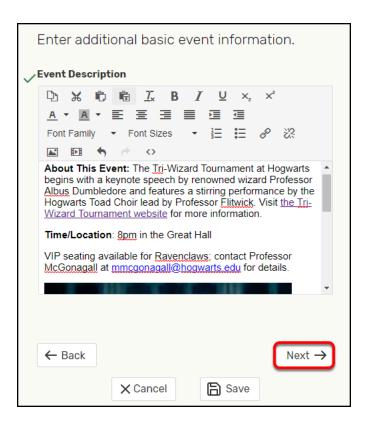
The event information on the left will update as you enter information. You can also click on an item in the event information to jump to that part of the event wizard.





- Tips on the field you are entering will appear on the right as you go through the wizard.
- 1. Enter the Event Name. You are limited to 40 characters for this field.
- 2. Enter the Event Title for Published Calendars. This is the name that people will see on the calendar. You are limited to 120 characters for this field.
- 3. Select Calendar Announcements as the Event Type.
- 4. Enter a search term in the Sponsoring Organization for this Event drop-down menu to find the appropriate organization for the event. Any starred organizations should appear at the top of the list after you enter search criteria.
- 5. Then click **Next**.
- If you do not see the correct sponsoring organization in your drop-down menu, email <a href="mailto:25Live@fullerton.edu">25Live@fullerton.edu</a>.

#### 4. Enter the Event Description. Then click Next.



Images should not be more than 600-1000px wide and 800px tall for them to display correctly on the campus calendar. Alt text is also required for your images (80 characters max).

Remember that for accessibility, your URLs should be hyperlinked as text rather than written out. For example, you should enter **CSUF** website rather than www.fullerton.edu.

Need more help with accessibility? <u>View 508 Tips for Content Editors</u>.

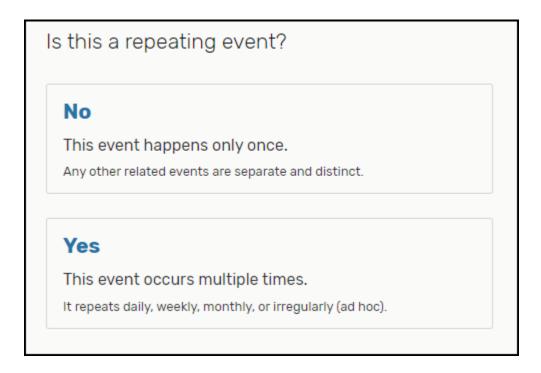
Your event description should contain all of the essential information that people need to know about your event including the time, location, ticket information, and details about the event. All of the information that you include in the description will be searchable on the calendar.

It is highly recommended that you use the default font type and size and only use bold and/or italics to emphasize content. This ensures that your content is accessible and appears cleanly on the campus calendar website.

You can add a hyperlink to a webpage on your website if you would like to have a more colorful/creative advertisement for the event.

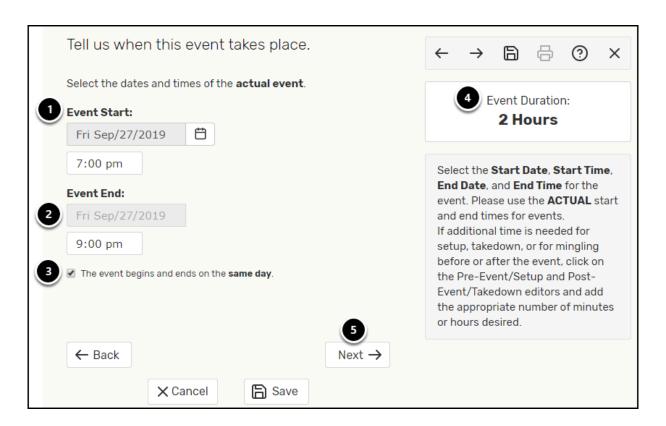
You may add a linked image to be displayed in the event information, but if your image contains details of the event (i.e., it's a flyer or advertisement for your event), all of those details need to be reproduced as text in the event description to meet accessibility requirements.

#### 5. Choose if this is a repeating event or not.



If your event takes place over the course of several days, you may want to add it as a repeating event. For example, if your event occurs on Friday, Saturday, and Sunday from 9 am - 2 pm, you may want to add it as a repeating event.

#### 6. Enter the event date and time details. Then click Next.



For multi-day events, 25Live considers the event ongoing between the start and end dates. For example, if your event starts on Friday at 8 pm and ends at 1 pm on Sunday, 25Live will mark the event as continuous from 8 pm on Friday through 1 pm on Sunday.

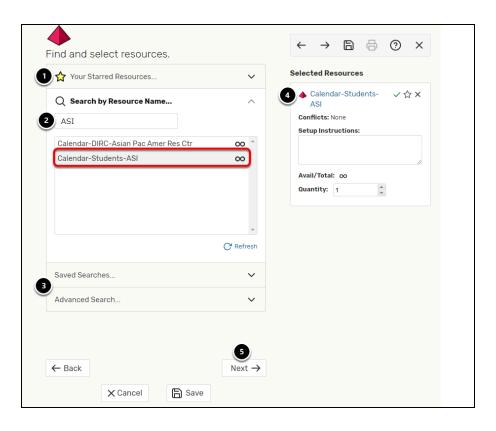
If your event is multi-day but only at specific times on each day (e.g., 9 am - 2 pm on Friday, Saturday, and Sunday), then you should enter the event as a repeating event rather than a multi-day event for clarity.

- 1. Select the Event Start Date and Time. For repeating events, this will be the first occurrence of the event.
- 2. Select the Event End Date and Time. For repeating events, this will be the first occurrence of the event.
- 3. Use the checkbox to indicate if this is a multi-day event.

- 4. Check the Event Duration to ensure that you have correctly input the date(s) and times for the event.
- 5. Click **Next**.

## 7. Select the resource (calendar) where you want to add this event. Then click Next.

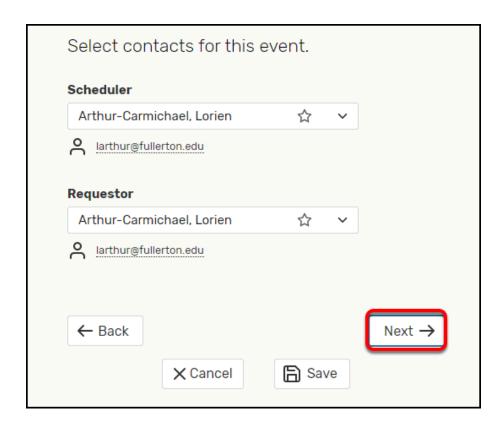
To avoid your event showing up multiple times on the campus calendar, do NOT choose more than one resource (calendar) for your event. If you need an event to show up on multiple calendars, please contact 25Live@fullerton.edu to ensure the calendars are set up to avoid the event showing up twice.



- 1. If you have starred calendars, you can click on one from the Your Starred Resources to add it as a resource.
- 2. Use the Search by Resource Name to search for a calendar; click on a calendar to add it as a resource.

- 3. Access Saved Searches or Advanced Search to access more complex searches to find a calendar.
- 4. Double check that the calendar that you want to add the event to is listed in Selected Resources before continuing. Click the x next to a calendar to remove it from the resources.
- 5. Click **Next**.

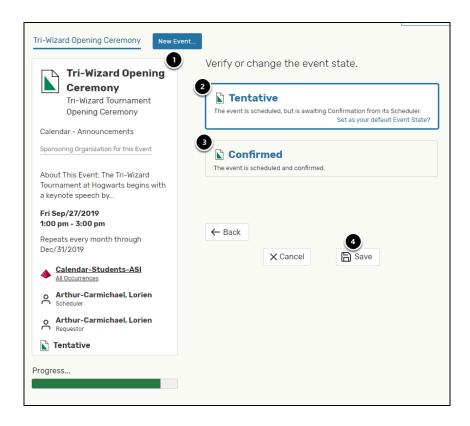
#### 8. Optionally, you can specify a Scheduler and Requestor for the event. Then click Next.



The **Scheduler** is the person entering the event information.

The **Requestor** is the contact person for questions about the event.

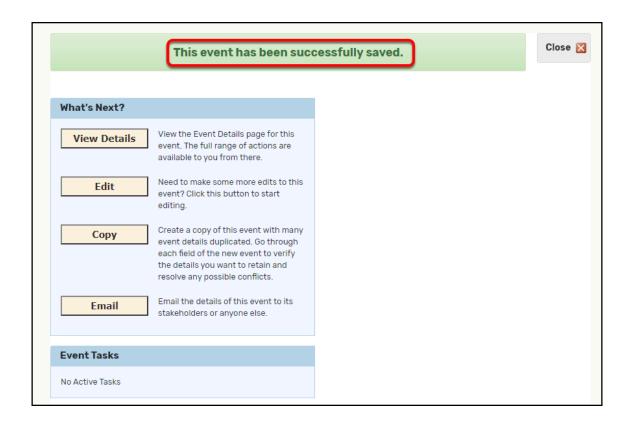
## 9. Review the details of your event. Select either Tentative or Confirmed as the Event State. Then click Save.



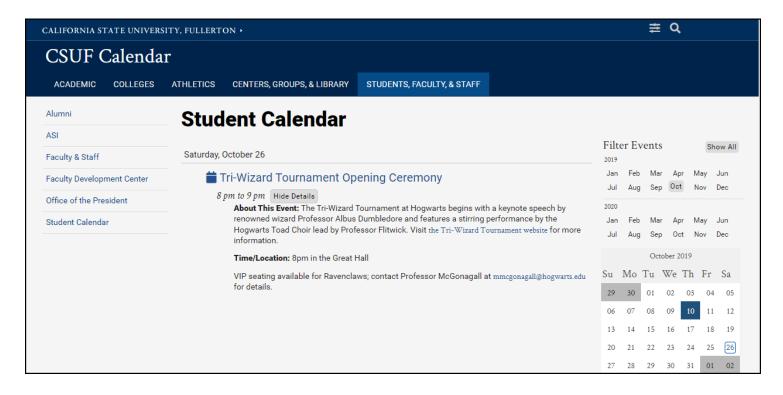
- 1. Review the details of your event on the left.
- 2. Choose **Tentative** as the Event State if you are not ready to publish the event on the calendar.
- 3. Choose **Confirmed** as the Event State if you are ready to publish the event on the calendar.
- 4. Click Save.



#### 10. You will see a confirmation that the event was saved.



## 11. If you saved your event as Confirmed, the event will show up on the calendar within 15-20 minutes.



You may need to use the calendar on the right to select the day of the event so you can see your event on the calendar.

If your event does not show up after 30 minutes, please email <a href="mailto:25Live@fullerton.edu">25Live@fullerton.edu</a> for assistance.

# 12. If you saved your event as Tentative, you will need to return to 25Live and confirm the event to publish it to the calendar(s).

View instructions on publishing an event.

#### **Need More Help?**

Please contact the IT Help Desk at <a href="https://helpdesk@fullerton.edu">helpdesk@fullerton.edu</a> or 657-278-7777 for additional assistance with 25Live.

### 25Live Pro: Publishing an Event to a Campus Calendar

This article covers how users can publish an event in 25Live Pro to campus calendar(s) after they saved it as Tentative.

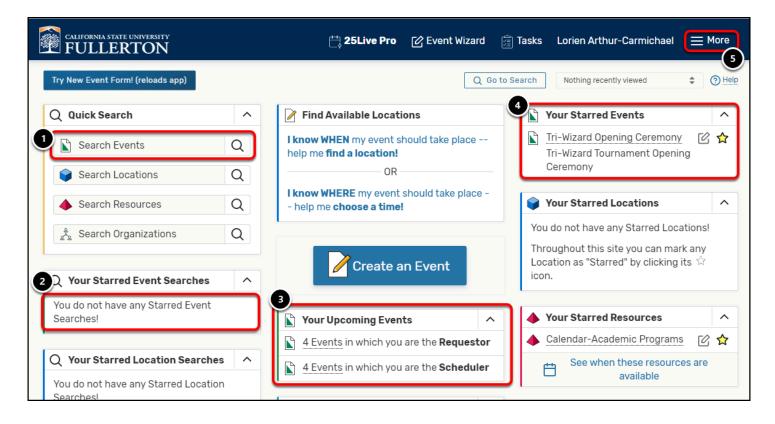


A This article assumes that you have already added the event to 25Live and saved it as Tentative.

#### 1. Log in to 25Live Pro.

View instructions on how to access 25Live.

## 2. Locate the event that you want to publish and click on it to open it.

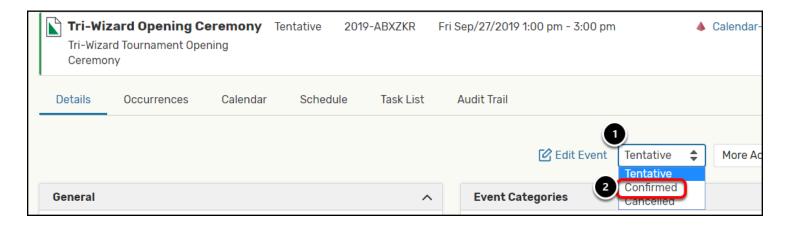


There are several places where you can look up an event in 25Live Pro:

- 1. Use the Search Events box in the Quick Search.
- 2. If you have created and starred an event search for your calendar(s), you can access it under Your Starred Event Searches.
- 3. Your Upcoming Events will have access to all of the events that you have scheduled and/or requested.
- 4. Your Starred Events will show any events that you recently starred.
- 5. You can click on **More** and go to Search to find an event.

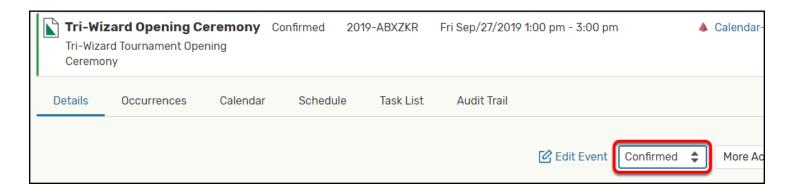


#### 3. Click on the Event State and select Confirmed.



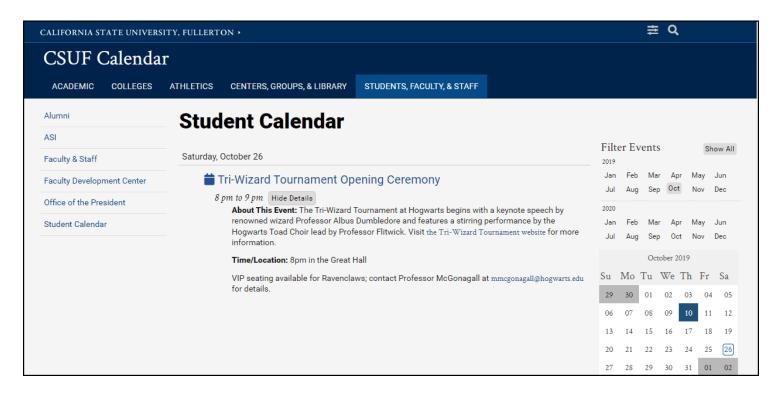
- 1. In the Details tab, click on **Tentative** in the Event State field.
- 2. Select Confirmed.

## 4. It may take a minute for the system to save the change. The Event State is now Confirmed.





## 5. The event should show up automatically on the selected calendar(s) within about 15-20 minutes.



You may need to use the calendar on the right to select the day of the event so you can see your event on the calendar.

If your event does not show up after 30 minutes, please email <a href="mailto:25Live@fullerton.edu">25Live@fullerton.edu</a> for assistance.

#### **Need More Help?**

Please contact the IT Help Desk at <a href="https://helpdesk@fullerton.edu">helpdesk@fullerton.edu</a> or 657-278-7777 for additional assistance with 25Live.

## 25Live Pro: Canceling or Deleting an Event on a Campus Calendar

This article covers how authorized users can cancel an event published on a campus calendar, cancel a one or more occurrences of a repeating event that has been published, or delete an event that has been saved as Tentative in 25Live Pro.

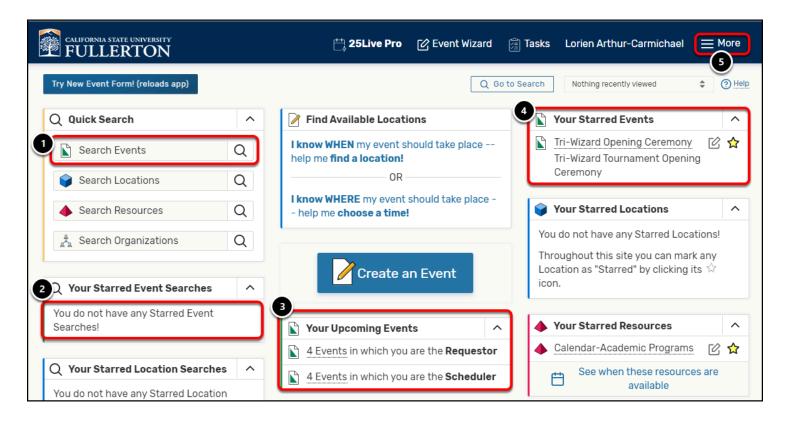


These instructions assume you have already added the event to 25Live and saved it as Tentative or Confirmed.

#### 1. Log in to 25Live Pro.

View instructions on how to access 25Live.

## 2. Locate the event that you want to cancel and click on it to open it.



There are several places where you can look up an event in 25Live Pro:

- 1. Use the Search Events box in the Quick Search.
- 2. If you have created and starred an event search for your calendar(s), you can access it under Your Starred Event Searches.
- 3. Your Upcoming Events will have access to all of the events that you have scheduled and/or requested.
- 4. Your Starred Events will show any events that you recently starred.
- 5. You can click on **More** and go to Search to find an event.

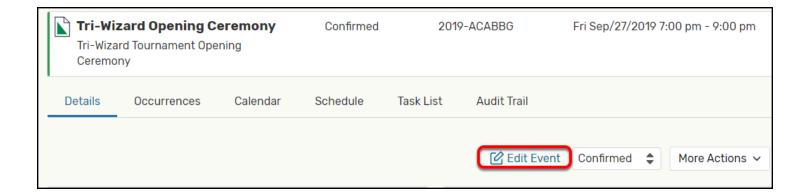
#### Canceling an Event

Once an event has been saved as confirmed and published to a campus calendar, you should edit the event information to indicate the event has been canceled so the cancellation information appears on the campus calendar(s).

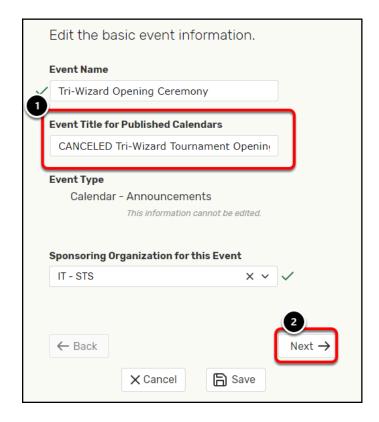
However, if you need to have a published event deleted from 25Live, email <u>25Live@fullerton.edu</u>.



#### 1. Click Edit Event.



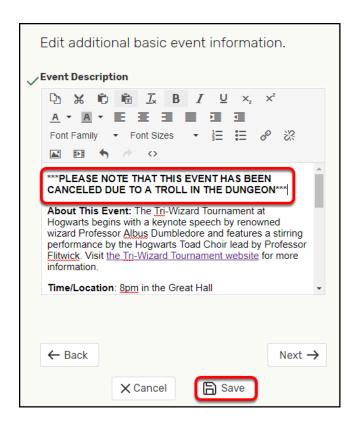
## 2. Add the word CANCELED to the Event Title for Published Calendars field. Then click Next.



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You may also enter "CANCELED" in front of the Event Name, although you may not have enough characters to be able to do so.

- Enter the word "CANCELED" at the beginning of the Event Title for Published Calendars.
- 2. Click Next.
- 3. Add a notation at the top of the Event Description indicating that the event has been canceled. Then click Save.

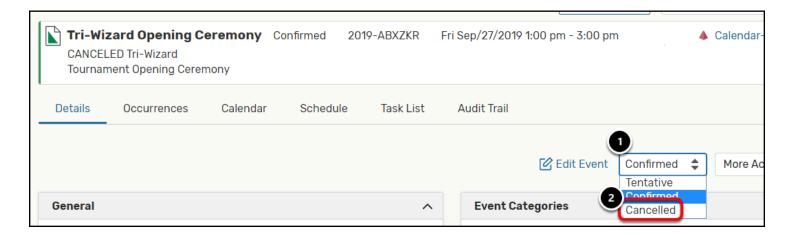


- 4. You're done! Within 20 minutes, the updated event information should appear on the campus calendar(s).
- 5. After the event date has passed, you can return to 25Live and change the Event State to Cancelled if you wish.



This is not a necessary step but if you wish to remove a canceled event from the campus calendars, we recommend you only do so after the event date has passed.





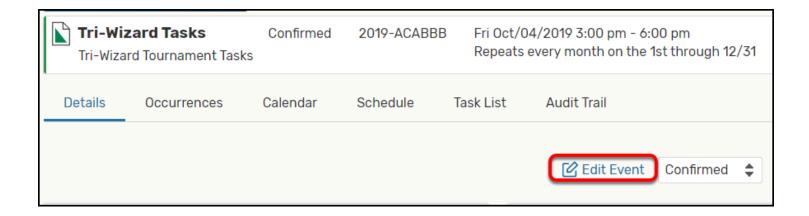
- 1. After the event date has passed, you can return to the Event information screen and click on the Event State drop-down menu.
- 2. Select Cancelled.

Within 20 minutes, the event will be removed from the campus calendar(s).

### Canceling a Single Occurrence of an Event

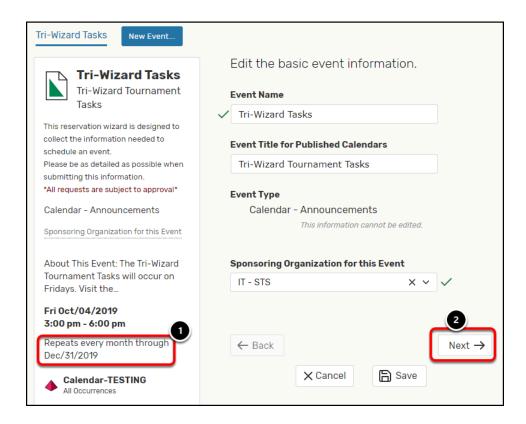
Once a repeating event has been saved as confirmed and published to a campus calendar, you should edit the event information to indicate when one or more occurrences have been canceled so the cancellation information appears on the campus calendar(s).

#### 1. Click Edit this Event.



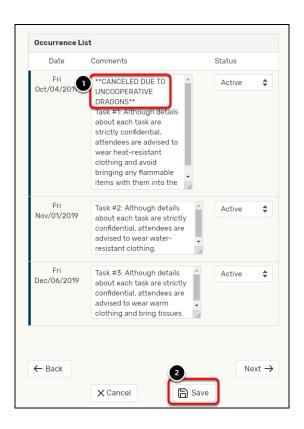


# 2. Use the Repeats link on the left to jump to the Repeating screen. Or use the Next button to move to the Repeats screen.



- 1. Click on the Repeats link on the left to jump to the Add/Remove/Edit Repeat Occurrences screen.
- 2. Or click **Next** until you reach the Add/Remove/Edit Repeat Occurrences screen.

# 3. Scroll down to the Occurrence List. For each occurrence that you want to cancel, type CANCELED in the Comments field. Then click Save.



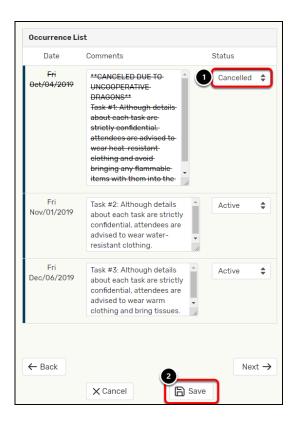


Do NOT change the Status to Cancelled as this will remove the occurrence from the campus calendar(s) completely rather than providing cancellation information.

- 1. Enter cancellation information in the Comments field for each occurrence that you want to mark as canceled.
- 2. Then click **Save**.

- 4. You're done! Within 20 minutes, the updated event information should appear on the campus calendar(s).
- 5. After the event date has passed, you can return to 25Live and change the Status of the canceled occurrence(s) to Cancelled if you wish.
  - P

This is not a necessary step but if you wish to remove a canceled occurrence from the campus calendars, we recommend you only do so after the event date has passed.

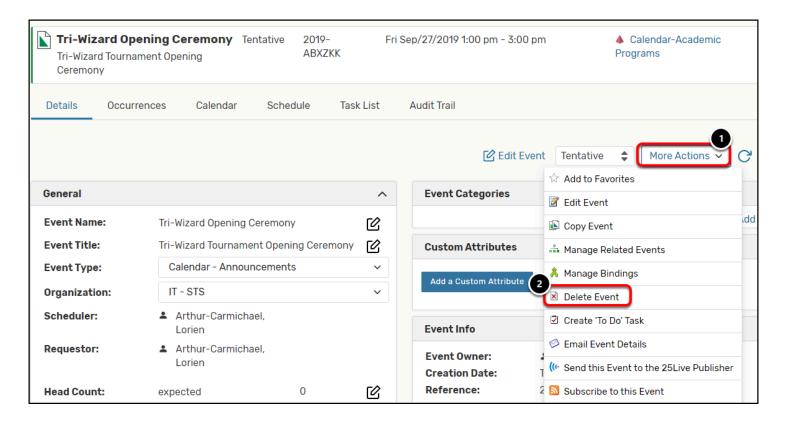


- 1. After the event date has passed, you can return to the Add/Remove/Edit Repeat Occurrences screen to mark the canceled occurrence(s) as Cancelled in the Status field.
- 2. When you click **Save**, the canceled occurrences will no longer appear on any of the campus calendar(s) although they will be in 25Live.

### Deleting a Tentative Event

Events that are saved as tentative can be deleted by authorized users.

# 1. Click on the More Actions drop-down menu and select Delete This Event.



- 1. In the Details tab, click on **More Actions.**
- 2. Select **Delete this Event**.

### 2. Click OK to confirm you want to delete the event.



#### 3. You're done! The event no longer appears in 25Live.

#### Deleting a Confirmed/Published Event

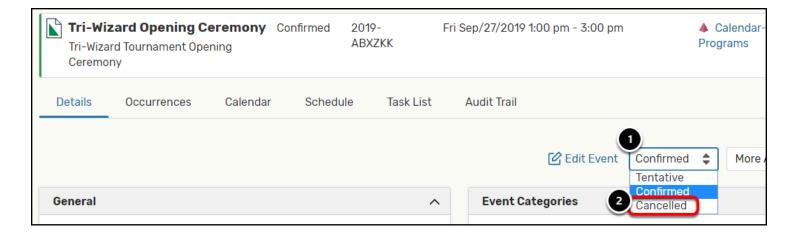
Only the 25Live administrator can delete events that have been confirmed/ published. You can change the event state to "cancelled" in order to remove it from the published calendar, but you will then need to email 25Live@fullerton.edu to have the event deleted from 25Live.



A You should only delete confirmed/published events in 25Live that are duplicates.

You should NOT delete published events in 25Live when the event has been canceled. Use the steps above under <u>Canceling an Event</u> to update the event information to indicate it has been canceled.

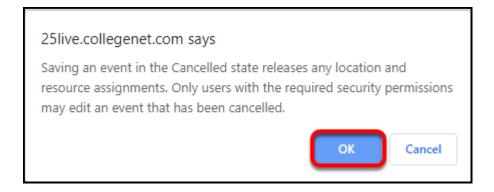
#### 1. Click on the Event State drop-down menu and select Cancelled.



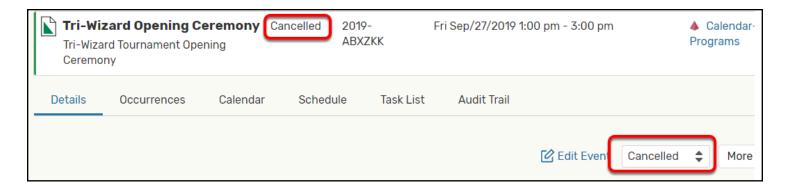
- 1. Click on the Event State drop-down menu.
- 2. Select Cancelled.

#### 2. A pop-up window will ask you to confirm you want to cancel the

#### event. Click OK.



# 3. Once the event is canceled, email 25Live@fullerton.edu with the event details and ask them to delete the event from 25Live.



Email <u>25Live@fullerton.edu</u> with the event details and ask them to delete the event from 25Live.

### **Need More Help?**

Please contact the IT Help Desk at <a href="https://helpdesk@fullerton.edu">helpdesk@fullerton.edu</a> or 657-278-7777 for additional assistance with 25Live.

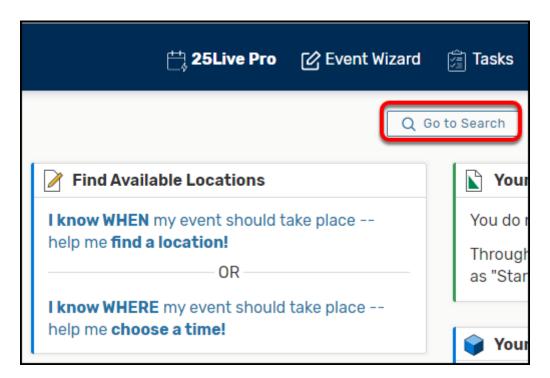
# 25Live Pro: Searching for Events, Locations, Resources, and Organizations

This article covers how users can do a quick search in 25Live Pro as well as create advanced searches for events, locations, resources, and organizations.

### 1. Log in to 25Live Pro.

View instructions on accessing 25Live.

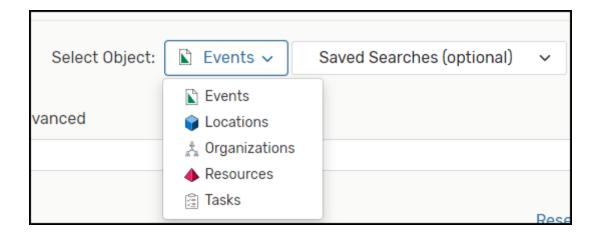
### 2. Click Go to Search on the 25Live Pro homepage.



### **Quick Search**

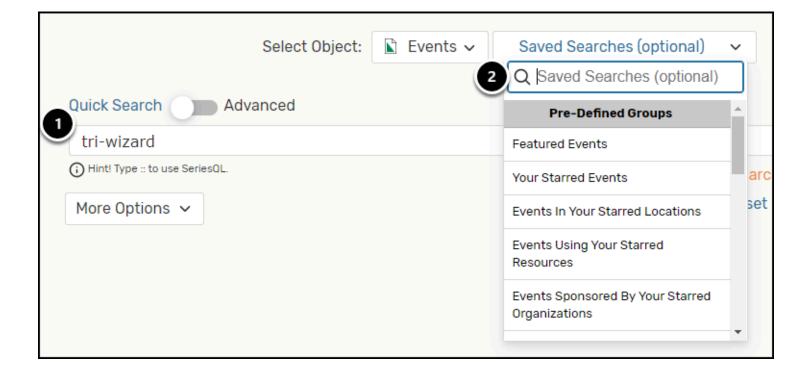
Quick searches allow you to perform simple searches by entering text or selecting from a saved search such as built-in searches, public searches, and searches that you have created.

#### 1. Select a search type from the Select Object drop-down menu.



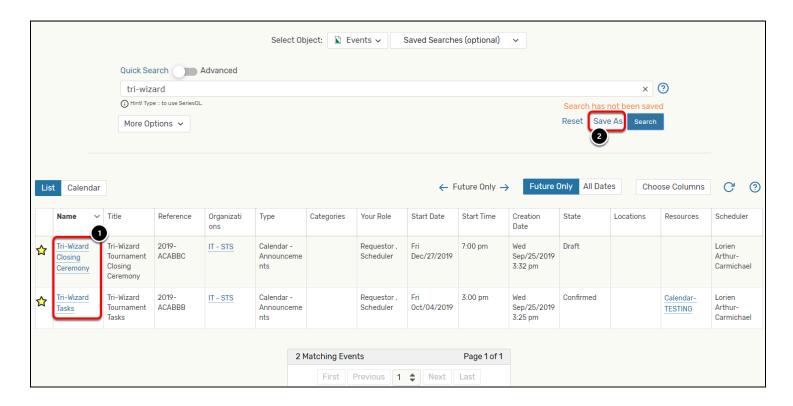
Select what you would like to search for: events, locations, organizations, or resources.

#### 2. Enter search criteria or select a saved search.



- 1. Enter search criteria.
- 2. Or choose from the list of Saved Searches, which includes built-in searches, public searches, and searches that you have created.

# 3. Your search results appear. Click on the Name to view details about the item. To save your search, click Save As.



- 1. Click on the name of an item to view details about it.
- 2. Select **Save As** to save your search.

#### 3.1. After clicking Save As, enter a name for your search and click Save.



1. Enter a name for your saved search.

- 2. Indicate if you want to add this search to your starred searches; this will make it accessible from various locations including your 25Live homepage.
- 3. Click **Save**.

#### Create an Event Search

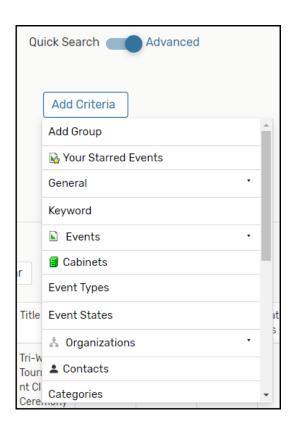
Event searches allow you to easily access all of the events on calendars that you frequently view (or add events to). You can also create searches for other criteria such as all events at a location, all events with specific text, or all events during a specific date range.

# 1. Select Events in the Select Object drop-down menu on the Search screen. Then click Advanced.



- 1. Select **Events** from the Select Object drop-down menu.
- 2. Click Advanced.

2. Click Add Criteria and select the criterion that you would like to add for your search. Add one or more criterion to create your custom search.



3. Below is a sample of a search for all events on the College of the Arts - Music public calendar from 14 days ago through one year from now. Click Search to run the search once you have entered your criteria.

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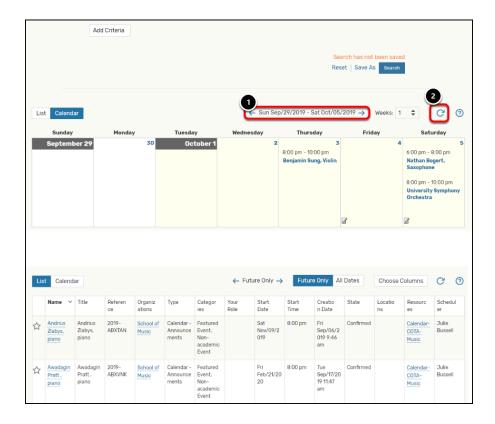
Searching before saving the search allows you to check that you are seeing all of the events that you want to see so you can adjust your settings before saving if necessary.





- 1. **REQUIRED** There are two main cabinets in 25Live: Academics and Events. Academics contains academic courses; Events contain all non-academic events. You must select one or more cabinets for your search.
- 2. **RECOMMENDED** Specific Resources allows you to search for events on specific calendars.
- 3. **RECOMMENDED** Event States allows you to choose which events you want to see. Users who are coordinating with others may want to include Draft, Tentative, and Confirmed event states to avoid duplicating an event that has already been added.
- 4. **RECOMMENDED** It is recommended that you enter occurrence dates to narrow down your search; you can enter specific dates or a range of dates. If you choose to view all events, it may result in the search taking a long time to complete.
- 5. Click **Search** to run this search now. (You will still be able to save the search after running it.)
- 6. Select **Save As** to save this search.
- 7. Select **Reset** to reset your search.

# 4. After clicking Search you will see the results appear in the List and Calendar tabs at the bottom of the screen.

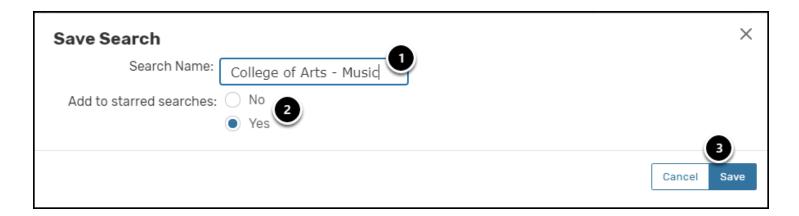


- 1. When viewing the Calendar tab, you may need to use the arrows to adjust the dates that are showing to a date when there are events that match your search criteria.
- 2. You may also need to click the refresh icon to update the calendar view to show the events.

#### 5. Click Save As to save your search.



#### 6. Enter a name for your search and click Save.



- 1. Enter a name for your saved search.
- 2. Indicate if you want to add this search to your starred searches; this will make it accessible from various locations including your 25Live homepage.
- 3. Click **Save**.

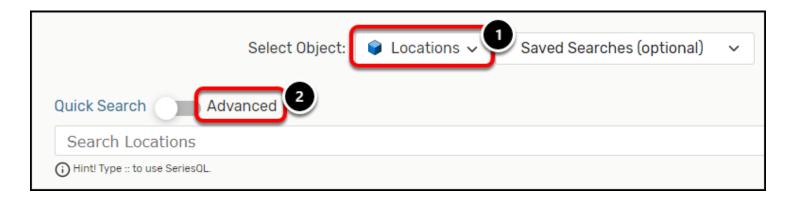
#### Create a Location Search

Location searches allow you to easily access all of the locations that you frequently use. You can also view availability for the locations from a location search.

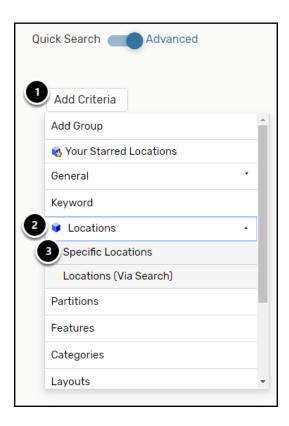
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This guide will show you how to create a location search for specific locations, but you can also use the search to find locations that meet specific criteria such as specific features or capacity.

## 1. Select Locations in the Select Object drop-down menu on the Search screen. Then click Advanced.



- 1. Select **Locations** from the Select Object drop-down menu.
- 2. Click Advanced.
- 2. Click Add Criteria. Then select Locations > Specific Locations.



- 1. Click **Add Criteria**.
- 2. Select **Locations**.

3. Then select **Specific Locations**.

#### 3. Click Edit.

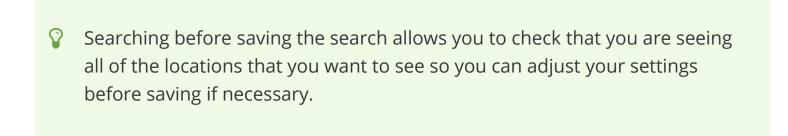


4. Enter the name of the location you want to include in your search. Place a checkmark next to the location in the search results. Continue adding locations and click Done when you are finished.



- 1. Enter the building (e.g., LH) or room (e.g., LH315) in the search box.
- 2. Place a checkmark next to the location(s) in the search results.
- 3. Click **Done** when you are finished adding locations.

#### 5. Click Search to search for all locations that match your criteria.





6. All of the locations that you selected appear. You can click on a location to view more information about it. Or click on the Calendar or Availability tabs to view events/classes in that location or the availability of the location.

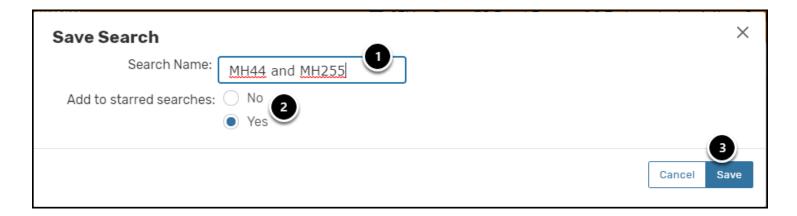


- 1. Click on the name of the location to view more details about it, including pictures if available.
- 2. Click on the Calendar or Availability tabs to view events/classes in the location(s) or availability information for the location(s).

#### 7. Click Save As to save your search.



#### 8. Enter a name for your search and then click Save.



- 1. Enter a name for your saved search.
- 2. Indicate if you want to add this search to your starred searches; this will make it accessible from various locations including your 25Live homepage.
- 3. Click **Save**.

#### Create a Resource Search

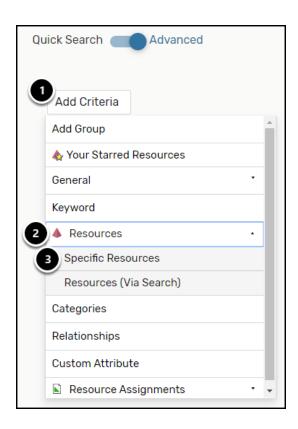
Resource searches allow you to easily access all of the calendars that you frequently view (or add events to).

# 1. Select Resources in the Select Object drop-down menu on the Search screen. Then click Advanced.



- 1. Select **Resources** from the Select Object drop-down menu.
- 2. Click **Advanced**.

#### 2. Click Add Criteria. Then select Resources > Specific Resources.



- 1. Click Add Criteria.
- Select Resources.

3. Then select **Specific Resources**.

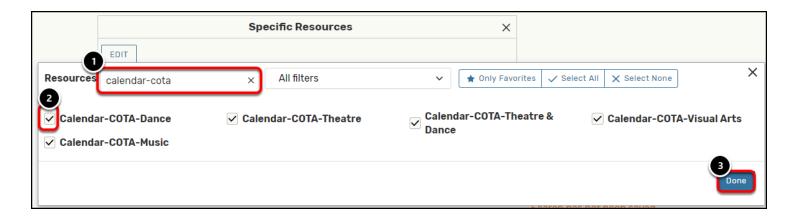
#### 3. Click Edit.



4. Enter the name of the resource you want to include in your search. Place a checkmark next to the resource in the search results. Continue adding resources and click Done when you are finished.



For users entering calendar events, search for "calendar" for a list of all of the calendars that you have access to.



- 1. Enter the name of the specific resource (e.g., "Calendar-COTA-Theatre") or group of resources (e.g., "Calendar-COTA").
- 2. Place a checkmark next to the resources(s) in the search results.
- 3. Click **Done** when you are finished adding resources.



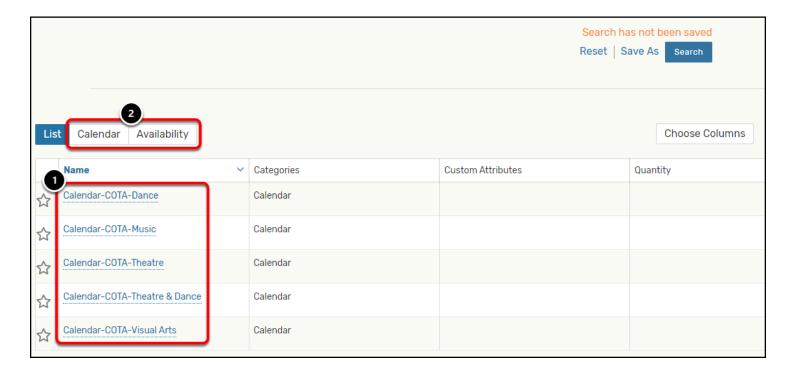
### 5. Click Search to search for all locations that match your criteria.

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Searching before saving the search allows you to check that you are seeing all of the resources that you want to see so you can adjust your settings before saving if necessary.



6. All of the resources that you selected appear. You can click on a resource to view more information about it. Or click on the Calendar or Availability tabs to view events/classes associated with that resource or the availability of the resource.

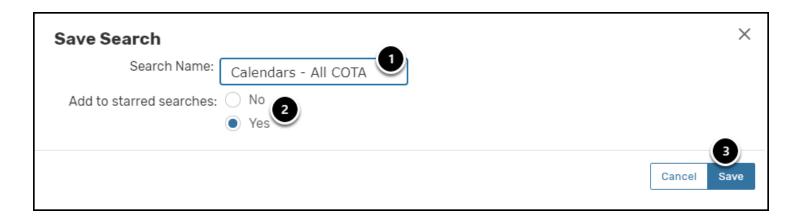


- 1. Click on the name of the resource to view more details about it.
- 2. Click on the Calendar or Availability tabs to view events/classes associated with the resource or availability information for the resource(s).

#### 7. Click Save As to save your search.



#### 8. Enter a name for your search and then click Save.

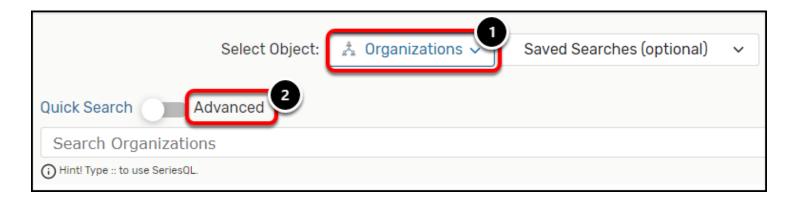


- 1. Enter a name for your saved search.
- 2. Indicate if you want to add this search to your starred searches; this will make it accessible from various locations including your 25Live homepage.
- 3. Click Save.

#### Create an Organization Search

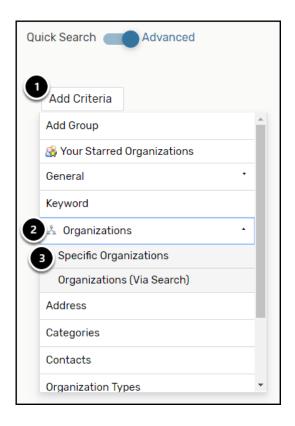
Organization searches allow you to easily access all of the organizations that you frequently view (or add events for).

## 1. Select Organizations in the Select Object drop-down menu on the Search screen. Then click Advanced.



- 1. Select **Organizations** from the Select Object drop-down menu.
- 2. Click **Advanced**.

# 2. Click Add Criteria. Then select Organizations > Specific Organizations.

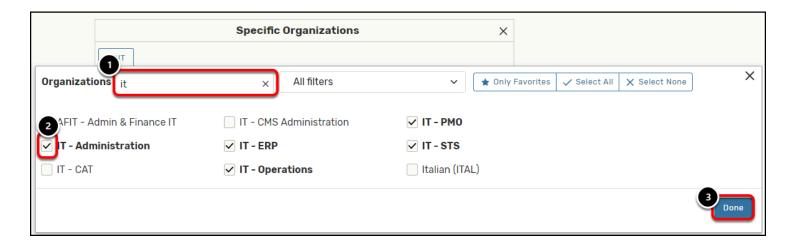


- 1. Click **Add Criteria**.
- 2. Select **Organizations**.
- 3. Then select **Specific Organizations**.

#### 3. Click Edit.



4. Enter the name of the organization you want to include in your search. Place a checkmark next to the organization(s) in the search results. Continue adding organizations and click Done when you are finished.

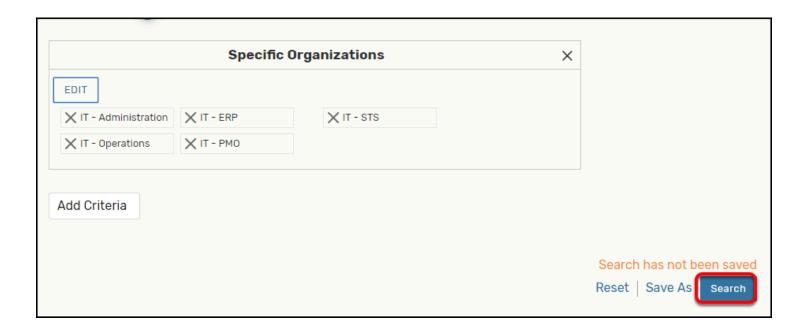


- 1. Enter the name of the specific organization (e.g., "IT Administration") or group of organizations (e.g., "IT").
- 2. Place a checkmark next to the organization(s) in the search results.
- 3. Click **Done** when you are finished adding organizations.

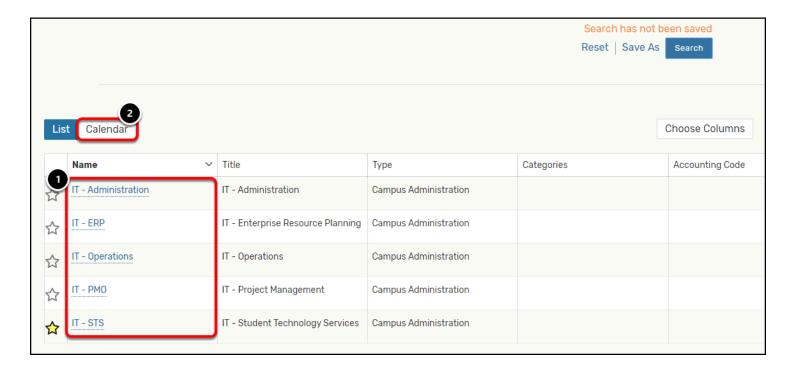
### 5. Click Search to search for all organizations that match your criteria.



Searching before saving the search allows you to check that you are seeing all of the organizations that you want to see so you can adjust your settings before saving if necessary.



6. All of the organizations that you selected appear. You can click on an organization to view more information about it. Or click on the Calendar tab to view events/classes associated with the organization(s).



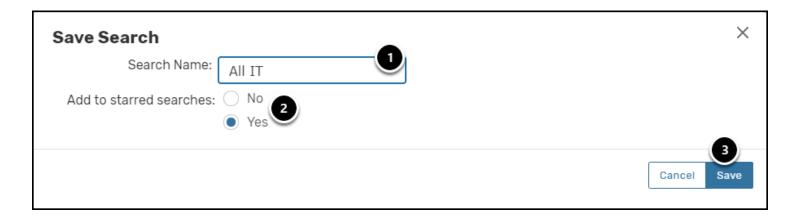
1. Click on the name of the organization to view more details about it.

2. Click on the Calendar tab to view events/classes associated with the organization(s).

#### 7. Click Save As to save your search.



#### 8. Enter a name for your search and then click Save.



- 1. Enter a name for your saved search.
- 2. Indicate if you want to add this search to your starred searches; this will make it accessible from various locations including your 25Live homepage.
- 3. Click Save.

### **Need More Help?**

Please contact the IT Help Desk at <a href="https://helpdesk@fullerton.edu">helpdesk@fullerton.edu</a> or 657-278-7777 for additional assistance with 25Live.